



DEPARTMENT NOTICE

24-013

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Position Opening: Homeless Outreach Officer Healthy Streets Operations Center (HSOC)

The Healthy Streets Operation Center (HSOC) is currently accepting applications from officers for an assignment within the unit. HSOC Members work on a citywide basis and assume a number of different responsibilities on behalf of the Department.

This Department Notice and interview process will be used to fill HSOC openings in the next 6 months.

Duties include but are not limited to:

- Assisting and collaborating with city employees, namely the Department of Emergency Management (DEM), the Department of Public Works (DPW), the Department of Homelessness & Supportive Housing (DHS), and the Department of Public Health (DPH), and related homeless response resources.
- Responding to calls for service to address encampments and related homeless and quality of life issues, meeting or seeking encounters with homeless individuals, meeting with and responding proactively to citizens and community members regarding the same;
- Becoming familiar with the various resources available in the City for homeless individuals, exercising independent judgment on how to best deploy and coordinate resources; and
- Taking proactive, appropriate enforcement action in keeping with Department policy and applicable law in respect to illegal encampments and quality of life issues.

Work Schedule:

The HSOC Officer will work:

- 4 days (10 hours) per week, either M-Th or T-Fri, Daywatch.
Note: Daywatch may be 0600-1600 or 1100-2100.
- Must be willing to work some Fridays, weekends, overtime, have their schedule adjusted, and extended hours if necessary.

Minimum Qualifications:

*Minimum qualifications must be met by the application deadline, unless otherwise stated.

- Hold the rank of Officer.
- Must have completed probation as an Officer.
- Must have two years of experience with the SFPD at the rank of Q2 calculated from completion of probation.

Additional desirable qualifications include but are not limited to:

- Excellent interpersonal skills, including the ability to work cooperatively with co-workers, other Department units, outside agencies, and with social services providers.

- Members should be able to work well with the homeless community.

Selection Procedures:

Step 1: Deadline

- **The application deadline will be Saturday, February 24th, 2024.**

Step 2: How to apply

- Email Application (blank application attached): to [REDACTED]
- Subject: HSOC

Once your application is received, you will receive a confirmation email within 5 business days.

Note:

- Resumes are optional and may include work experience, education, POST course work, awards, special skills and references.
- Applicants who previously applied for positions within this unit, and who were not selected shall re-apply if still interested in the positions.

Step 3: Selection Process

- The selection process will consist of:
 1. A review of submitted applications and resumes (if included) to ensure all applicants meet the minimum requirements.
 2. Candidates who meet the minimum qualifications will be invited to participate in an oral interview.

Please email [REDACTED] with any questions.

Applicant for this assignment must be able to perform the essential job functions of a sworn member with or without reasonable accommodation. Members should contact the Department's Americans with Disabilities Act Coordinator, [REDACTED], at [REDACTED] with any questions regarding the essential job functions of a sworn member as they relate to reasonable accommodations.


WILLIAM SCOTT
Chief of Police

Per DN 23-152, all sworn & non-sworn members shall electronically acknowledge this department document in PowerDMS within (30) thirty calendar days of issuance. Members whose duties are relevant to this document shall be held responsible for compliance. Any questions regarding this policy should be sent to [REDACTED] who will provide additional information about the directive.