



DEPARTMENT NOTICE

24-008

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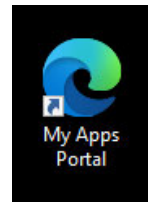
GovQA System Access Transitioning to MyApps Portal

On Tuesday January 9 2024, at 10:00 am PST, access to the GovQA system that manages public records act requests and police incident report requests was re-directed through the MyApps portal [REDACTED]

This change is part of a bigger SFPD initiative; the Identity and Access Management Single Sign On (IAM SSO) project. The objective of this project is to consolidate and standardize access to all SFPD systems by using one user ID and password.

Only existing GovQA users were affected, and GovQA's functionality has not changed. The only change is how the system is accessed.

A MyApps shortcut icon exists on all desktops. If not, the portal can be accessed here: [REDACTED]



If users do not know their MyApps account password, it can be reset from the login page as below:

For questions or for members experiencing login/password issues, please contact the helpdesk via email at [REDACTED]


WILLIAM SCOTT
Chief of Police

Per DN 23-152, all sworn & non-sworn members shall electronically acknowledge this Department document in PowerDMS within (30) thirty calendar days of issuance. Members whose duties are relevant to this document shall be held responsible for compliance. Any questions regarding this policy should be sent to sfpd.writtendirectives@sfgov.org who will provide additional information.