

Bayview Station Newsletter

ISSUE 14 - JUNE 10TH, 2019 THRU JUNE 16TH, 2019



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Captain Valerie Matthews

WEEKLY STATS: June 10 thru June 16

- 682** Calls for Service
- 130** Incident Reports
- 12** Felony Arrests
- 6** Misdemeanor Arrests
- 2** Firearm(s) Seized
- 3** Robberies
- 2** Residential Burglaries
- 2** Commercial Burglaries
- 11** Auto Burglaries

[File a Report Online](#)

[\(Click Here\)](#)



San Francisco Police District Station
#CommunityMeeting

- Community Concerns
- District Crimes and Updates
- Upcoming Community Events
- Response to Community Questions and Concerns

sanfranciscopolice.org/stations

Bayview Station holds community meetings on the first MONDAY of each month.

NEXT COMMUNITY MEETING

*Monday, July 1, 2019
6:00 PM*

Bayview Station Community Room

Captain's Message



Dear Residence and Community Members,

Thanks to all the Community members that participated in the Prayer Vigil on June 6th. Providence Baptist Church was the participating church this month. I want to thank Providence Baptist Church for coming out to lead the group in prayer and talk with the community. It was inspiring to see the faith based groups, community and the Police gather in front of Torino Market to talk about a peaceful summer.

Sincerely,

Captain Valerie Matthews



[@SFPDBayview](https://twitter.com/SFPDBayview)

Incidents of Interest

This newsletter is not intended to be a complete report of all police activity in the Bayview District.

For a detailed list of all criminal activity in your area, please visit

www.crimemapping.com

Robbery

June 10th, 2019 – 1255 am- **Oakdale Ave. and 3rd St.** (SFPD 190415947)

On 06/10/2019, Officers responded to the station for a robbery call at the station. The victim stated that he was walking on Oakdale Ave. The suspect walked up to the victim and pointed a gun at his head and stated "Give me your stuff". The victim gave the suspect his property. No arrest has been made in this incident.

Assault, Aggravated, W/Force

June 10th , 2019 – 12:48 pm- **1000 Blk of Oakdale St.** (SFPD 190417056)

On 06/10/2019, Officers responded to the address for a stabbing call. The victim stated that he came into contact with the suspect who was yelling. The victim attempted to calm the suspect down and the suspect started punching him. The victim fell to the ground and the suspect put him in a choke hold and stated " I'll kill you with my bare hands". The victim pulled out a pocketknife and attempted to stab the suspect because he feared for his life. The suspect sustained injuries from the incident and was transported to the hospital. The suspect was placed under arrest.

Firearm, Possession By Prohibited Person

June 12th , 2019 – 3:54 pm- **1200 Blk of Wisconsin St.** (SFPD 190423348)

On 06/12/2019, Housing Officers from Bayview Station where patrolling the Potrero Hill Housing Development. The officers saw a male in front of a vacant unit. The officers established that the male was trespassing in the unit and he was on Parole. A search of the apartment revealed 2 Firearms and suspected Methamphetamine. The suspect was placed under arrest.

Ammunition, Possession by Prohibited Person

June 12th, 2019- 7:23 pm-**700 Blk of Toland St.** (SFPD 190424045)

Officers had prior knowledge that the suspect was on parole. Officers came into contact with the suspect on Toland St. Through an investigation, officers established that the suspect keeps his property in a RV camper. A search of the camper revealed 46 bullets inside the trailer. The suspect was placed under arrest.

Shooting

June 14th, 2019 – 5:15 pm- **Middle Point Rd. and Hare St.** (SFPD 190428912)

On 06/14/2019, Officers responded to the address for a shot spotter call. Upon arrival officers found 10 spent casings. Multiple witnesses stated that they saw two vehicles that were involved in an incident. Officers were notified that a gunshot victim was at the hospital. This is still an active investigation.

Shooting at Vehicle

June 16th, 2019 – 8:41 am- **Gilman Ave. and Arelious Walker Dr.** (SFPD 190432628)

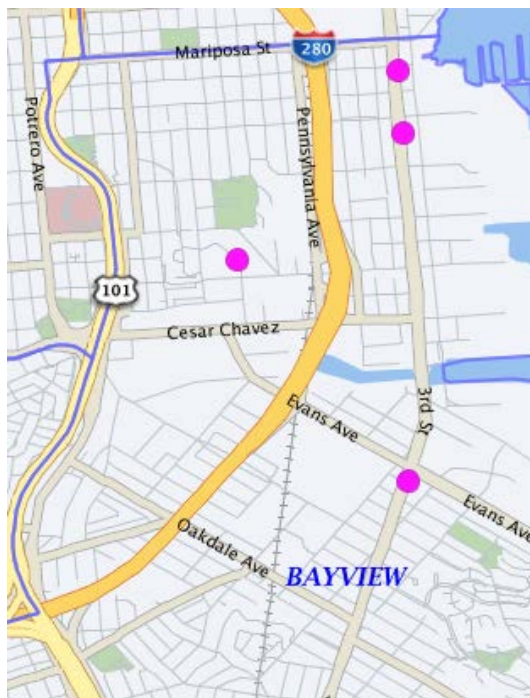
On 06/16/2019, Officers responded to the address for a shots fired call. At the scene, a witness stated that he saw a male shooting at a car that had a shattered back window. Officers found the car with the victim sitting close to the car. The car had bullet holes in multiple places. Officers found 15 shell casing.

Crime Maps

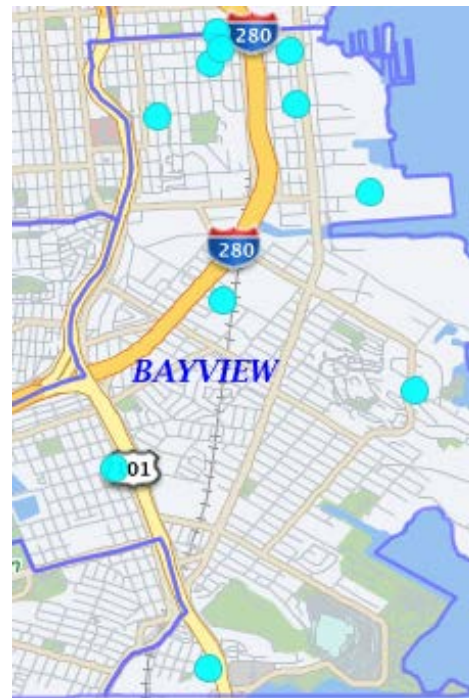
Crime maps for the week of 06/10/2019 to 06/16/2019



Robberies - 3



Burglary - 4



Auto Boost - 11

Crime Definition

Robbery – Robbery is the taking of property from another by using force or by using fear.

Assault – An assault is an unlawful attempt, coupled with the present ability, to commit a violent injury on another person.

Battery - (Misdemeanor battery) is any willful and unlawful touching of another.

(Felony battery) is the use of force or violence upon the person of another that causes serious bodily injury.

*Assault is when a person swings their arm and battery is when that arm makes contact with another person.

Aggravated Assault – Assault upon another person with a deadly weapon or instrument other than a firearm or by any means of force likely to produce great bodily injury.

Burglary – The intent upon entry into a property to commit grand theft, petty theft, or any felony.

Grand Theft – Grand theft is theft committed when the value of the money, labor, or property taken exceeds \$950.

Petty Theft – Theft where the value of the property taken is less than \$950.



Definition of Suspicious activity

Suspicious activity is any observed behavior that could indicate a crime-related incident has been committed, or about to be committed. Unusual items or situations: A vehicle is parked in an odd location, a package/luggage is unattended, a window/door is open that is usually closed, or other out-of-the-ordinary situations occur.

Examples of Suspicious Activity:

- An individual peering into vehicles, to try, and locate any valuables left unattended.
- An individual trying door handles to vehicles, and/or residences to gain access to the vehicle and/ or residence.
- An individual checking front doors of residences to locate any unattended packages or individuals following delivery trucks to see where the truck is dropping off packages.



**IF YOU SEE
SOMETHING,
SAY
SOMETHING.**

Department News



Bicycle and Pedestrian Safety Enforcement Operations Plan for San Francisco with OTS Grant

June 07, 2019 | 12:40 PM

The San Francisco Police Department will conduct Traffic Safety Enforcement Operations on June 3rd, 11th, 19th, and 27th with a focus on bicycle and pedestrian safety. Over the past three years, the department has identified areas where significant numbers of pedestrian and bicycle-related collisions have occurred and responded by deploying additional officers to those areas in an effort to prevent deaths and injuries. Special attention will be given to Focus on the Five violations: speeding, making illegal turns, failing to stop for stop signs and red lights, failing to yield to pedestrians in cross walks, as well as any other dangerous violation.

San Francisco is committed to eliminating traffic deaths on our streets as part of Vision Zero SF. Vision Zero SF is our city's commitment to prioritize safe streets for everyone.

Bicycle and pedestrian fatalities are rising in California as more people use these non-motorized means of transportation. In 2016, California witnessed 867 pedestrians and 147 bicyclists killed, accounting for more than 28 percent of all traffic fatalities.

All riders are reminded to always wear a helmet – those under 18 years of age must wear helmets by law. Pedestrians should cross the street only in marked or unmarked crosswalks at corners. All motorists are reminded to be mindful of others who share the road.

Funding for this program is provided by a grant from the California Office of Traffic Safety through the National Highway Traffic Safety Administration.

Recruitment

NOW'S THE TIME

JOIN THE SFPD
GO TO SFPDCAREERS.COM



Join the SFPD – and be part of San Francisco's finest!

San Francisco is a world-class city with a world-class police force. From Fisherman's Wharf to Golden Gate Park and from Nob Hill to the Tenderloin, whether we're on foot patrol, horseback, or in squad cars, investigating felonies, responding to emergencies or leading classes on public safety, we're working with you to help keep our community safe.

"The San Francisco Police Department offers qualified men and women the opportunity to make a positive difference in our citizens' daily lives. I encourage you to apply today to see how you can become one of San Francisco's finest."

– Chief William Scott

Applying is easy!

We are accepting Entry Level (Q-2) Police Officer applications. To apply please follow the 2-step process:

- Apply with the City and County of San Francisco at www.jobaps.com/sf (Entry Level (Q-2) Police Officer)
- Go to www.nationaltestingnetwork.com, choose law enforcement and register to take the San Francisco Police Department's Written Examination*.

*As part of this process, you will need to establish an account with NTN. A fee is required to take the written examination. Candidates with demonstrated financial hardship may submit a request to have the fee waived prior to test registration. See "Candidate FAQ #27" on the NTN website (<https://nationaltestingnetwork.com/publicsafetyjobs/faqs.cfm>) to learn more on how to apply for a fee waiver.

Have Questions? Contact the San Francisco Police Department Recruitment Unit

1245 3rd Street, 5th Floor, San Francisco, CA
94158 Phone: 415-837-7270
Fax: 415-575-6095

 joinsfpd@sfgov.org

   @SFPDRecruitment



Police Reserve Program

The Police Reserve Officer Program is comprised of community members, such as yourself, and retired police officers who wish to volunteer as a Reserve Police Officer. These officers supplement the full-time officers in a variety of duties throughout the Department. This program is ideal for individuals who have an established career but always wanted to experience being a Police Officer. Reserve Officers can enjoy the best of both worlds, maintain their chosen career while helping to police an internationally known city. There will be a Level III Reserve Police Academy starting on September 23, 2019 and it will conclude on December 4th. The Reserve Academy takes place on Mondays and Wednesdays from 6pm to 10pm and all day on Saturdays from 8am to 5pm. The cost for the Academy is 1765.00. This is the minimum requirement to be a Level III Reserve in the state of California. This is a volunteer position with great training opportunities and experiences seldom seen. The Level III Academy is 168 hours long. If you need additional information please call Sgt. Kin Lee at the Community Engagement Division at [1-415-558-5514](tel:415-558-5514) or email KinYau.Lee@sfgov.org or Email Retired Deputy Chief, Garret Tom at Garret.Tom@sfgov.org

In The Community

DISTRICT 10



join us for four special events
celebrating our lgbtq community

**FRIDAY, JUNE 7TH
4PM- 10PM**

**FIRST FRIDAY AT
LAUGHING MONK
BREWING
1439 EGBERT AVE
\$2 OF EVERY PINT
PURCHASED
WILL BE
DONATED
TO D10 PRIDE**

**SUNDAY, JUNE 9TH
10AM- 3PM**

**BIG GAY BRUNCH
AT TATO
4608 3RD STREET

100% OF
PROCEEDS FROM
MIMOSA SALES
WILL BE DONATED
TO D10 PRIDE**

**SATURDAY
JUNE 15TH
7PM SHOW AT 8PM**

**DRAG KING SHOW
AT GRATTA WINES
5273 3RD STREET
\$1 FROM EACH
DRINK PURCHASED
AND RAFFLE
WILL BE DONATED
TO D10 PRIDE**

**FRIDAY, JUNE 21ST
7PM- 10PM**

**DRAG QUEEN SHOW
HOSTED BY
KIPPY MARKS
AT CAFE ENVY
1701 YOSEMITE
PERFORMER TIPS
AND RAFFLE
DONATED
TO D10 PRIDE**

OPERATION
GENESIS
PRESENTS



A BLACK FAMILY CELEBRATION

SATURDAY . JUNE 22ND, 2019 11AM-6PM
155 JENNINGS ST. SAN FRANCISCO, CA 94142

FREE ADMISSION CARNIVAL RIDES
FOOD & GAMES

WITH SPECIAL PERFORMANCES

BYPREZI



OPERATION
GENESIS

NOW

Hunters
Point

FIREWORKS 411: SAFETY & REPORTING



When it comes to fireworks, San Francisco has a pretty straightforward policy to keep people safe: A zero tolerance for the use and sale of ALL fireworks. Yep, that includes sparklers.

According to the San Francisco Police Department (SFPD), in San Francisco, it's illegal to possess or use fireworks such as sky rockets, bottle rockets, roman candles, aerial shells, firecrackers and other types that explode, launch into the air, or move on the ground in an uncontrollable manner. This policy encompasses so-called "safe" fireworks such as the aforementioned sparklers and also fountains.

Using these fireworks can possibly end up with you being fined or serving jail time.

Before you start thinking of local law enforcement as squashing all the fireworks fun, keep in mind that there's an excellent reason for such a strict fireworks policy. According to the SFPD, there are more than 12,000 fireworks-related injuries treated annually in U.S. emergency rooms. Of these injuries, half involve children. Sobering statistics, to say the least.

Another cautionary note is that parents are liable for any damage or injuries caused by their children using fireworks, according to the California Department of Forestry & Fire Protection (Cal Fire).

"Even a sparkler can burn at a temperature that's hot enough to melt some metals," said SF SAFE Executive Director Kyra Worthy. "And when fireworks are misused and go awry, it can not only result in terrible personal injury, but also in fires that cause millions of dollars in property losses annually. So please join us in staying safe this summer and leave the fireworks to the pyrotechnic pros."

Now that we've made it clear what the law is in San Francisco regarding fireworks—and how leaving it to the pros will help keep everyone safe—let's take a moment to consider our furry friends.

It's no secret that our four-legged friends generally aren't big fans of fireworks' season. Many a fur-parent has arrived home on the Fourth of July to find their dog or cat quivering in fear under the bed. It goes without saying that if people heed the warnings in this article—and leave the fireworks to the pros—there will be less neighborhood fireworks nearby to terrify our domestic animals. But just in case, and if you go out on the Fourth, consider leaving your pet in an interior, soundproofed room with a comforting blanket, favorite toy or chewy to focus on in order to help preempt any anxiety they made experience due to illegal fireworks.

By now, you're likely familiar with the SFPD's mantra, "If you see something, say something." That statement is particularly pertinent to when you witness illegal fireworks activity happening in the city. So if you see it, SF SAFE asks you to please report it.

Non-emergency calls regarding the use of fireworks should be placed to the non-emergency dispatch line at 415-553-0123. To report the unlawful sale or storage of fireworks, call 415-553-0123, the SFPD tip line at 415-575-4444, or text a tip to TIP411 and start the text message with SFPD. You can also contact the SFPD about suspected illegal fireworks by emailing them at SFPD.fireworks@sfgov.org.

Sign up for San Francisco
Pride Emergency Alerts

**TEXT PRIDESF
TO 888-777**



Brought to you by the San Francisco
Department of Emergency Management



**Please come out and support
Bayview's Faith Based Community
and Bayview Police Station
at our Monthly Prayer Vigil**

(ST. PAUL OF THE SHIPWRECK WILL LEAD THE PRAYER)

**Thursday, July 4, 2019
12pm**

In front of Torino Market (4830 3rd Street)

PRAYER VIGIL

*Prayer Vigil is held on the FIRST Thursday of EVERY month

Read Aloud with S.F.P.D.



Join us at the Bayview Branch
Library on the 3rd Thursdays
of every month for a special
read aloud from S.F.P.D. & S.F.
SAFE!

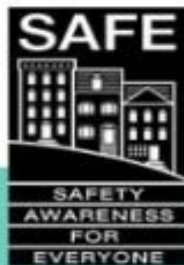
WHERE: Bayview / Linda Brooks-Burton Branch
Library

5075 3rd Street (at Revere)

WHEN: April 18, May 16, June 20

11 - 11:30 AM

For more information please call 415-355-5757



StreetScapes Services

Recology CleanScapes SF provides San Francisco businesses with 24/7 maintenance services. We're equipped to wash, scrub, sweep, and/or haul away any unexpected things the urban environment may leave at your doorstep.

Contact CleanScapes SF at 415-348-9700 or streetscapes@recology.com.



Daily StreetScapes Maintenance

Ensure your property is open for business with exterior maintenance services available seven days a week. Services include litter, debris and graffiti removal, pressure washing and sweeping, and wipe-downs of exterior surfaces, plus free on-call services for emergencies. Rates based on specific property requirements.



On-Call Clean-Up

Recology CleanScapes is there for you 24/7. We're equipped to wash, scrub, sweep, or haul away any unexpected things the urban environment may leave at your doorstep.



Graffiti Removal

From color match to difficult masonry surfaces, Recology CleanScapes' expertly trained crews can swiftly remove most graffiti. We have extensive experience with historic brick and masonry and always seek the most environmentally sustainable solution for each situation. Recology CleanScapes removal efforts often commence within 24 – 48 hours to help prevent further vandalism to properties and structures.

THIS IS YOUR CHANCE TO MAKE A DIFFERENCE!**Volunteer to serve
on the San Francisco Civil Grand Jury**

San Francisco Superior Court is seeking volunteers for the Civil Grand Jury. The Civil Grand Jury is the "watchdog" for the City and County of San Francisco. The Civil Grand Jury investigates the operations of City government, including officials, departments, and agencies. Each year, the Civil Grand Jury issues reports based on its findings. Those reports are heard before the Board of Supervisors.

The Civil Grand Jury will serve from July 1, 2019 through June 30, 2020. The application deadline is May 17, 2019.

Eligibility Requirements:

- 18 years of age or older and a United States citizen.
- San Francisco resident for at least the past 12 months.
- Able to commit time consistently throughout the term.
- Desire to work together with other committed San Franciscans.

Help make government more efficient!

For more information and an application, please visit

<http://civilgrandjury.sfgov.org>

What is the Civil Grand Jury?

- As required by the California Constitution, the Civil Grand Jury is a "watchdog" that investigates the operations of the City and County government, including its officers, departments, and agencies.
- The Civil Grand Jury is 19 members randomly drawn from a pool of applicants who volunteer to serve for a one year term.

How does it Work?

- Each Civil Grand Jury determines, by majority vote, which issues related to the government of the City and County of San Francisco to investigate. Typically, the Jury divides itself into committees, which carry out the investigations and write the reports.
- To do the investigations and write its reports, Civil Grand Jurors review records and financial documents; interview City and County department heads, elected officials, and staff; and visit government facilities. The entire Jury must vote to approve reports.
- After the Presiding Judge of the Superior Court reviews the reports to ensure they meet legal requirements, the reports are issued. The affected departments are required by law to respond to each finding and recommendation contained in the reports.
- The Board of Supervisors holds a public hearing on each report. The Civil Grand Jury presents the report, and each affected department responds. The Board of Supervisors then issues its own response.

When?

- The entire Civil Grand Jury meets once per week, generally in the late afternoon. Subcommittees meet as needed. Most of the Jury's work takes place during regular business hours.
- Jurors must be able to serve the entire term, from July 1 through June 30. Jurors must be able to commit time consistently throughout the term.

Who is Eligible?

- In order to volunteer to be considered for the Civil Grand Jury, you must be a United States citizen; at least 18 years of age; have lived in San Francisco for at least the past one year; have no felony convictions; and have the ability to communicate in English.

How do I Apply?

- Applications may be downloaded from <http://civilgrandjury.sfgov.org/join.html>, or you may pick one up at San Francisco Superior Court, 400 McAllister Street, Room 007. The application deadline is on May 17, 2019.
- The most qualified applicants will be invited to attend a mandatory informational session on May 21 or May 30, 2019.
- Selection by a panel of Superior Court Judges will be held on June 7, 2019.
- The 2019 - 2020 Civil Grand Jury will be trained on June 10, 17, 18, and 24, 2019.
- The 2019 - 2020 Civil Grand Jury takes office on July 1, 2019.

SAVE THE DATE

Back to School Celebration & Backpack Giveaway
Saturday, August 17th



Bmagic

**16TH ANNUAL BACK TO SCHOOL
CELEBRATION &
BACKPACK GIVEAWAY**



SAVE THE DATE!

SATURDAY, AUGUST 17, 2019



NOW HUNTERS POINT

155 JENNINGS STREET @ CARGO WAY

FOR MORE INFO: 415.642.8017 MOIRA@BAYVIEWMAGIC.ORG

Crime Prevention

NEIGHBORHOOD WATCH

Active SAFE Program in Force

Neighbors are looking out for one another

**SUSPICIOUS ACTIVITIES
REPORTED TO POLICE**

9-1-1

Emergency

(415) 553-0123

Non-Emergency



For more information contact San Francisco SAFE

(415) 553-1984

www.sfsafe.org



Personal Safety Guide

SAFE wants you to feel secure as you move through your life in and around the City. Use the tips inside to keep safety in your thoughts. Then share your knowledge with your friends and family.

Safety for All Situations

- Always be alert and aware of your surroundings.
- Trust your intuition! If something feels weird, trust your gut and change the situation.
- Keep valuables and electronics out of sight.
- Safety in numbers—walk with others, on populated streets.
- Know your resources. Use this guide to get started.



Empowering Communities to
Create a Safer San Francisco

www.sfsafe.org



1

Walking

- Walk with purpose
- Keep your purse or bag close to your body
- Hide valuables
- Always stay aware of your surroundings
- Take care using cell phones in public, they are commonly targeted by thieves

2

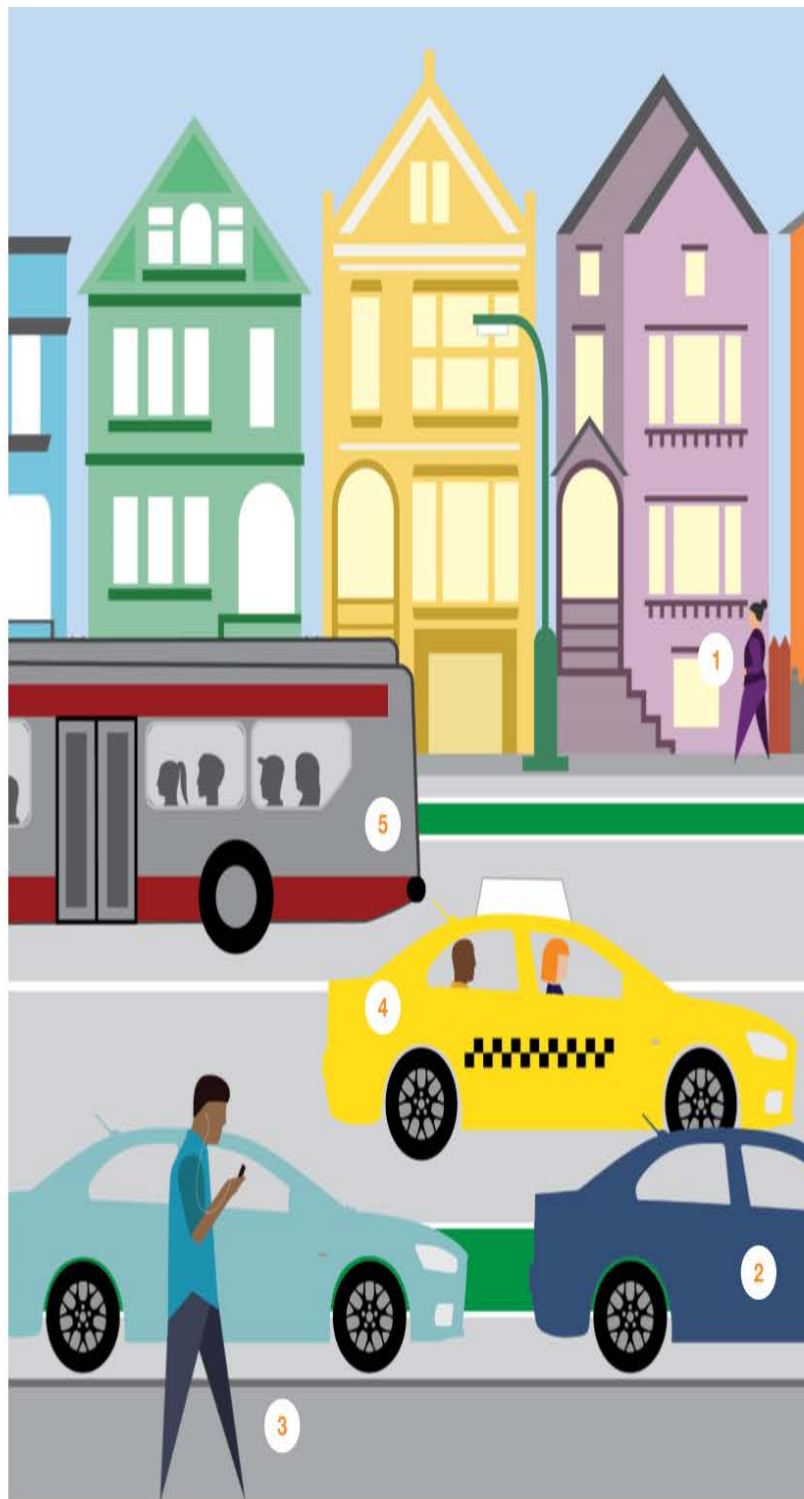
Parking

- Don't leave packages or bags visible in a parked car
- Put packages in the trunk before you arrive at your destination
- Check signage to make sure your car is parked legally
- Avoid large bushes and dense shrubbery

3

Social Media

- Limit location sharing
- Tighten privacy settings
- Be cautious of "friending" strangers
- Don't share details like address, vacation dates, DOB with people you just met
- What goes online will stay online, so be cautious what you share



4

Taxi and Ridesharing

- Confirm "San Francisco Taxicab" seal
- Check for taxi medallion on the dashboard, note ID number
- Confirm driver identity
- Choose the back seat
- Cash is never required in a rideshare
- Report incidents to SFPD
- Taxi complaints: call 311

5

Public Transportation

- Plan your route ahead of time using www.511.org or www.sfmta.org
- Find arrival times using Nextbus.com
- Have money or Clipper card ready
- Stay awake and alert
- Hold bags in your lap or under your arm
- Thieves may "snatch and grab" by a door when you approach a stop
- Report any incidents to the driver
- After 6:30 pm, Muni bus drivers can make "safe in between stops"—ask your driver



For bike safety and other topics, visit www.sfsafe.org

Stay alert

Safety in numbers

Trust your intuition

Know your resources



Sponsored in cooperation with the San Francisco Police Department



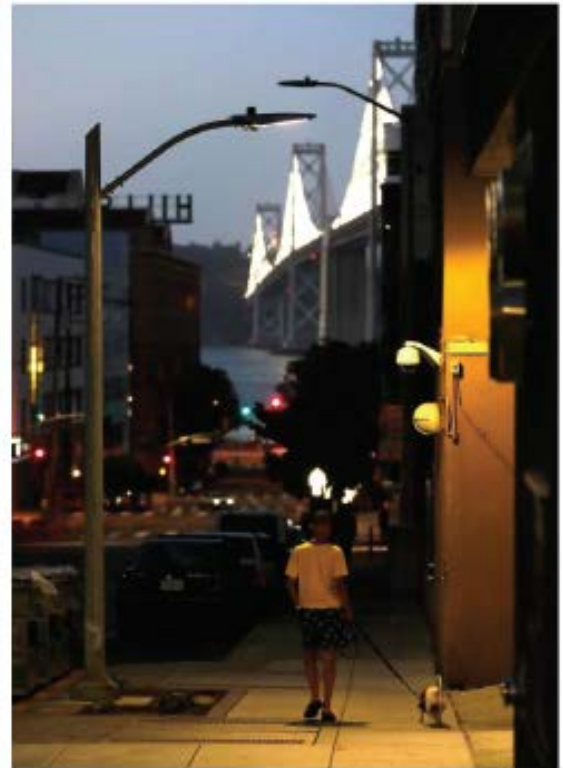
850 Bryant Street, Room 135
San Francisco, CA 94103
415-553-1984 | info@sfsafe.org

Do You Want a Brighter Block?

The **Fix-It Team** wants to help **illuminate** your neighborhood! We are distributing **free motion-sensor solar LED lighting** for property owners to install on their homes to enhance sidewalk visibility.

Property owners must sign a waiver form to participate; priority is given to properties within existing Fix-It neighborhoods, which you can see here: sfmayor.org/fix-it-team

*other rules apply



San FranciscoGL

Contact fixitteam@sfgov.org for more information.



Park Smart!



THE KEYS TO PARKED CAR SAFETY ARE IN YOUR HANDS!

If you love it, don't leave it.

DON'T TEMPT A CAR THIEF!

Car thieves only need seconds to break into your car. So Park Smart, and especially keep your trunk clear.

Take everything with you.



Park Smart!



Safe Habits to Adopt:



Turn off the ignition

Never leave your car running unattended



Keep your vehicle & tires in good condition

to prevent breakdowns—stranding you in a dark or unfamiliar place



Lock your doors

when you get in your car



See something, say something

If you see a motorist in distress, call 9-1-1 versus stopping to help



Clear your trunk

and take your valuables with you every time you leave your car



If you are being followed,

drive to the nearest police or fire station—a populated area is a good default



BE AWARE OF
BLESSING SCAMS

Be aware of strangers.

Do not easily believe in what strangers say.

Keep a distance from strangers.

Do not follow strangers anywhere.

Do not let strangers touch you.

Do not withdraw money at banks with strangers.

Do not bring strangers home.

Be aware if strangers ask for money.

**Before withdrawing large sums of money/valuables,
discuss with your family first.**

If you are in doubt, stay calm and call 9-1-1 immediately!

For language assistance, state the language you speak such as
"Cantonese" or "Mandarin"



Blessing Scam Chinese Hotline: (415) 553-9212
(Voice Mail Only)



Resources

DIRECTORY

EMERGENCY: 911

Note: When calling 911 on a cellular phone near a highway, the call is connected to The California Highway Patrol (CHP) dispatch center. In other areas in San Francisco, the call will connect directly to SF dispatch. You can also dial directly to SF dispatch: **415-553-8090**

Non-Emergency:	415-553-0123
Bayview Station:	415-671-2300
SFPD Anonymous Tip Line (live person, 24 hrs):	415-575-4444
Graffiti Abatement:	415-278-9454
SF SAFE:	415-553-1984

Bayview Station Resource

Events/ Community Liaison, Ofc. Ramirez:	415-671-2313
Permits/ Code Abatement, Ofc. Ramirez:	415-671-2313
Subpoenas/ Newsletter, Ofc Hildebrand:	415-671-2358
Homeless Liaison, Ofc. Green:	415-696-0562
Abandoned Auto, Ofc. Mustafich: (M-F, 7am-3pm)	415-671-2330
Deputy City Attorney, Nicholas Colla:	415-554-3875

YOUR FEEDBACK
will help US serve YOU better!

The SFPD wants to hear from YOU, our key stakeholders

We are committed to excellence in law enforcement and are dedicated to the people, traditions and diversity of our City. Our mission is to provide service with understanding, response with compassion, performance with integrity and law enforcement with vision.

We welcome your comments. Let us know how we're doing, what we could be doing better and your thoughts on how your police department can work more closely with the community it proudly serves.

Your feedback will help SFPD better serve our City. Your comments will be reviewed by our Community Engagement Unit and forwarded to the relevant unit, department office or neighborhood station for review and follow up, if appropriate.

You may also visit sanfranciscopolice.org/police-commendation-complaint for more information on providing input on SFPD policies and practices.)



With over 2,300 different telephone numbers listed to access local government services, many people did not know what number to dial to reach the appropriate department. Now you can connect to city services with only two numbers to remember: **911** for emergencies and **3-1-1** for everything else.

Before 311, over 50% of calls to the 911 center were not emergency related. **311** relieves 911 operators from these non-emergency calls. If a catastrophic emergency such as an earthquake occurs, **311** operators will be able to provide accurate information to assist during the recovery. In the unlikely event the 911 facilities become inoperative, the **311** call center will function as a back-up.

Dispose of Unwanted and Expired Medication at Bayview Station

There is a new secured bin at Bayview Station where you can dispose of unwanted and expired medication at any time of the day or night.

The bin will accept any type of prescription and off the shelf medication except for:

- Herbal Remedies**
- Vitamins**
- Supplements**
- Cosmetics**
- Other personal care products**
- Compressed Cylinders**
- Aerosols**
- Inhalers**
- Medical Devices**
- Sharps**
- Illicit drugs**
- Iodine containing medication.**



When disposing the medication, please leave it in the original container with your personal information crossed out or removed. You can also place the medication into a clear plastic zip top baggies. Contact the front desk officer and inform them that you want your medication disposed of. The officer will assist you.

Please note that once an item that had been disposed of inside the bin, we cannot retrieve it. So make sure your ring, cell phone or anything of value is not accidentally disposed of.



FAMILY PLACES

Families with minor children who are experiencing homelessness should visit a Family Access Point to get assistance with, shelter, housing, referrals and general problem-solving.

FAMILY ACCESS POINTS

Central City Access Point
37 Grove Street
415.644.0504
Monday, Thursday and Friday, 9a-5p
Tuesday, 9a-1p and 3p-5p
Wednesday, 9a-7p

Bayview Access Point*
1641 LaSalle Avenue
415.430.6320
Monday, 8a-7p
Tuesday-Friday, 8:30a-5p

Mission Access Point*
3270 18th Street
415.972.1281
Monday-Thursday,
8:30a-5p
Friday, 8:30a-7p

*Mobile team available to meet a family anywhere in San Francisco

IMMEDIATE SHELTER

If you require immediate shelter, call First Friendship to make a reservation at 415.642.0221 between 12p and 2p, Monday through Friday. You can also go directly to First Friendship (501 Steiner Street) between 3p and 8p.

Families are:

- not required to go to an Access Point in order to seek shelter at First Friendship
- not turned away from First Friendship
- are provided mats in a church
- provided breakfast and dinner; no showers on site
- provided transportation to A Woman's Place Drop-in Center; showers available on-site



HOMELESS OUTREACH TEAM

Please contact the Homeless Outreach Team if you or a family you know is unsheltered and/or living in a vehicle. Please leave a message at 415.355.7580.



HOMEWARD BOUND

To reunite with friends and family outside of San Francisco, please contact Homeward Bound at:

1235 Mission Street, 415.558.1217
Monday-Friday, 8:30a-12p & 1:30p-4p
Tuesdays, 8:30a-11:30a & 2p-4p

24 hour HSOC Resources

PSYCH EMERGENCY SERVICES

1001 Potrero Ave, Bldg 5, 1B20
(628) 206-8125

Individuals in need of psychiatric crisis stabilization. Assessment, evaluation services, and initial treatment, are available if appropriate.

DORE URGENT CARE

52 Dore St • (415) 553-3100

Individuals who are in psychiatric crisis, but who do not require hospitalization, involuntary treatment, seclusion, or restraint.

Call ahead to notify the clinic of intended referral and if transportation is needed.

COMPREHENSIVE MOBILE CRISIS

(415) 970-3800 or 4000

Early intervention before situation escalates to critical crisis point.

SOBERING CENTER

1185 Mission St • (415) 734-4227

Drop-off point for individuals with chronic alcoholism in need of stabilization services.

SFPD may drop off people directly. Contact the number below, in advance, or enroute.

A WOMAN'S PLACE

211 13th Street • (415) 293-7360

24 hour drop-off services only for women, children, and fathers accompanied by women with children.

A Woman's Place does NOT make shelter reservations.

MULTI SERVICE CENTER-SOUTH

525 5th St • (415) 597-7960

A shelter offering a range of services and assistance programs for people experiencing homelessness.