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19-093  
04/29/19

**Field Operations Bureau  
Community Engagement Division**

The Community Engagement Division (C.E.D.) provides an overall Department structure and framework to enhance community relationships in our City. Members assigned to C.E.D. work collectively to support the effort of all stations, bureaus and assignments in the Department by promoting community policing and community engagement policies, procedures and practices. Our goal as an organization is to establish and maintain trust while creating partnerships with the residents, merchants and visitors of our city. The Community Engagement Division is required to provide the necessary structure and support so that the entire Department may accomplish these goals.

The Community Engagement Division is revising Department General Order 1.08 - Community Policing and Department Manual 2 - Expanded procedures on Community Policing. The Department just completed a Community Policing Strategic Plan which will be outlined in the newly revised General Order.

**The Community Engagement Division is separated into four separate units as follows:**

**Youth and Community Engagement Unit - 3401 17<sup>th</sup> Street (415) 558-5595**

- Community Engagement Events
- Limited English Proficiency (LEP) Liaison
- Community Advisory Forums
- Community Police Academy
- Community Youth Police Academy
- Operations Genesis
- Wilderness Program
- Police Activities League (PAL)
- Summer Youth Employment Program
- Holiday Toy Drive
- Reserve Officer Program
- Liaison to SF Safe
- Auxiliary Law Enforcement Response Team (ALERT)
- Safe Place Program
- SF Police Foundation

**School Resource Officer Program - 3401 17<sup>th</sup> Street (415) 558-5467**

Serving as the liaison to the San Francisco Unified School District, developing policies and procedures related to officer's response to school incidents, coordinating presentations in schools, providing training and directing daily duties of the district station's School Car Officers assigned to the School Resource Officer Program.

**Healthy Streets Operations Center - 1011 Turk Street (415) [REDACTED]**


Located at the Department of Emergency Management, in collaboration with various City Departments, working to address homelessness and street behavior.

**Healthy Streets Operations Center-Field-850 Bryant Street, 1<sup>st</sup> Floor (415) 734-3112**

Officers assigned to the Healthy Streets Operations Center respond to homeless encampment related calls for service, work to get individuals into the Navigation Center or shelter, connect individuals to substance abuse or mental health treatment, and address quality of life issues.

In addition, this unit is responsible for patrolling the Port of San Francisco and serves as the liaison to the 311 center.

Any questions or clarification regarding this policy should be made to [sfpd.writtendirectives@sfgov.org](mailto:sfpd.writtendirectives@sfgov.org) who will provide additional guidance about the directive.

  
WILLIAM SCOTT  
Chief of Police