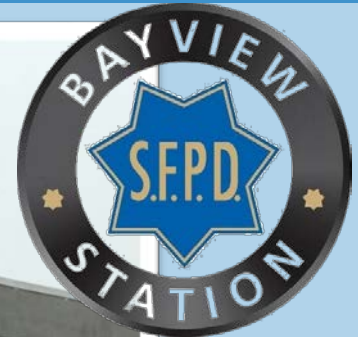


Bayview Station Newsletter

ISSUE 05 - APRIL 1ST, 2019 THRU APRIL 7TH, 2019



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[File a Report Online](#)

[\(Click Here\)](#)



Captain Valerie Matthews

WEEKLY STATS: Apr 1 thru Apr 7

689	Calls for Service
155	Incident Reports
24	Felony Arrests
12	Misdemeanor Arrests
1	Firearm(s) Seized
6	Robberies
2	Residential Burglaries
3	Commercial Burglaries
11	Auto Burglaries

San Francisco Police District Station

#CommunityMeeting

- Community Concerns
- District Crimes and Updates
- Upcoming Community Events
- Response to Community Questions and Concerns

sanfranciscopolice.org/stations



Bayview Station holds community meetings on the first MONDAY of each month.

NEXT COMMUNITY MEETING

Wednesday, May 1, 2019

6:00 PM

Bayview Station Community Room
201 Williams Ave.

Captain's Message

Dear residents and community members,

We had an excellent turnout at our "Dim Sum with A Cop" community event. I want to thank everyone who attended for taking the time to talk to us about public safety and crime prevention. We hosted the event at our SFPD substation on San Bruno. Stop by and say hello to our San Bruno foot beat officers if you're in the neighborhood.

Sincerely,

Captain Valerie Matthews



A vertical red poster with a decorative border. At the top, the text "DIM SUM WITH A COP" is written in large, yellow, outlined letters. Below this is a circular emblem containing a stylized pig, surrounded by floral and cloud patterns. Underneath the emblem, the date "APRIL 3, 2019" and the time "3pm - 5pm" are displayed in the same yellow, outlined font. Further down, the text "COME JOIN YOUR NEIGHBORS AND BAYVIEW OFFICERS FOR CONVERSATION AND FOOD" is written in white, all-caps letters. At the bottom, there is a small circular logo for "BAYVIEW STATION SFPD" and the address "SFPD SUBSTATION 2565 SAN BRUNO AVENUE" in white, all-caps letters.



[@SFPDBayview](https://twitter.com/SFPDBayview)

Incidents of Interest

This newsletter is not intended to be a complete report of all police activity in the Bayview District.

For a detailed list of all criminal activity in your area, please visit

www.crimemapping.com

Possession of Firearm

April 1st, 2019 – 12:27 pm – **Osceola Ln and Lasalle Ave.** (SFPD 190229641)

On 04/01/2019, Officers received information that there were people in masks with guns standing in a stairwell on Osceola. Officers found 2 of the suspects in a stairwell and another fled out of the backside of the building. During a security sweep of the stairwell a semi auto pistol with a high capacity mag was located. A computer check revealed that the firearm was stolen. All the suspects were interviewed and placed under arrest.

Shooting

April 2nd, 2019 – 2:49 am pm – **Carroll Ave.** (SFPD 190231276)

On 04/02/2019, Officers responded to the address for a shot spotter call. Officers found one spent shell casing at the address.

Shooting

April 2nd, 2019 – 9:33 pm – **Osceola** (SFPD 190233410)

On 04/02/2019, Officers responded to the address for a Shot Spotter call. Upon arrival the officers found 16 shell casings on the ground. As a result of the shooting a vehicle was hit by a bullet in the rear tire. No victims or suspects were found at the address.

Shooting

April 3rd, 2019 – 1:35 am – **Kirkwood Ave.** (SFPD 190233921)

On 04/02/2019, Officers responded to the address for a Shot Spotter call. Upon arrival the officers found.

15 casings on the 700 block of Kirkwood Ave.

35 casings in front of 184 Kiska.

As a result of the shooting a vehicle was hit by a bullet in the rear window.

No victims or suspects were found at the address.

Burglary

April 3rd, 2019 – 7:20 am – **Bush Pl.** (SFPD 190235626)

On 04/03/2019, Southern officers responded to the address for a burglary call. Upon arrival the officers met with victim (1) who stated that she came home from work and noticed that someone broke into her house and stole items. Victim (1) car was taken during the incident. Victim (2) was home sleeping during the incident.

An officer from Bayview responded to 1361 Indiana for a possible stolen vehicle call. Upon arrival the officer saw the suspect in the stolen vehicle. The suspect ran from the scene. After searching the area the suspect was located and placed under arrest after a foot pursuit. During the investigation it was determined that the suspect in the stolen car was the same suspect that was involved in the hot prowl burglary.

The suspect was placed under arrest for the above charges.

Shooting

April 3rd, 2019 – 4:06 pm – **Bertha Ln.** (SFPD 190236038)

On 04/03/2019 Officers responded to the address for a shooting call. Officers met with the victim who told them that 2 cars from his house had bullet holes in them. The victim stated that he heard gun shots on 04/03/2019 at 0100 Hrs. in the area of his house. The victim did not see the suspect.

Robbery

April 3rd, 2019 – 5:32 pm – **Mendell St.** (SFPD 190236373)

On 04/03/2019, Officers responded to the address for a robbery call. Upon arrival they found the victim (UPS driver) who stated that the suspect walked up to her and pushed her to the ground. The suspect took the two packages the victim had in her hands.

Robbery

April 4th, 2019 – 11:38 am – **Silver Ave and Hamilton St.** (SFPD 190238244)

On 04/04/2019, Officers responded to the address for a robbery call. The victim stated that she was walking on Silver Ave when she felt her purse being pulled from behind. The victim turned around and saw the suspect (1) runaway. The suspect returned after suspect (2) told him to “try again, try again”. The suspect (1) grabbed the purse and pulled it away from the victim. During the struggle the suspect got the purse and the victim fell to the ground.

Warrant Arrest

April 5th, 2019 – 4:24 pm – **3rd and Newcomb.** (SFPD 190116690)

On 04/05/2019, Officers assigned to the 3rd St. foot patrol recognized a suspect that had a felony warrant for burglary. Officers detained the suspect and confirmed the warrant. The officers placed the suspect under arrest for the burglary warrant. PC was established from a finger print that was lifted from a vehicle.

Robbery

April 5th, 2019 – 7:40 pm – **22nd and Indiana.** (SFPD 190242198)

On 04/05/2019, Officers responded to the address for assault with a deadly weapon call. Upon their arrival they talked to the victim who stated that he got into a verbal argument with two suspects. Suspect (1) hit the victim on the elbow and his hip with a wooden bat.

The victim said that he was knocked unconscious during the incident. The suspects took the victims black jacket and fled the scene.

Robbery

April 5th, 2019 – 8:15 pm- **Innes Ave.** (SFPD 190243958)

On 04/06/2019, Officers met with the victim of a robbery at Bayview station. The victim stated that he was at the address and asked the suspect for directions. The suspect told the victim that give him the phone and money. The suspect brandished a knife and demanded that the victim give up his property. Fearing for his life the victim gave the suspect his phone and cash.

Burglary of Church

April 6th, 2019 – 12:38 pm- **1311 Quesada Ave.** (SFPD 190243594)

On 04/06/2019, Officers responded to the address for a call of an open door. The officers searched the building and found two interior doors that had been damaged during the incident. Inside the damaged doors the rooms had been ransacked.

Warrant Arrest

April 6th, 2019 – 4:59 pm- **Newhall St and Evans Ave.** (SFPD 190244348)

On 04/06/2019, Dispatch notified officers that there was a wanted person at the address. Plainclothes officers arrive on scene and attempted to detain the suspect. After a foot pursuit the suspect was taken into custody and placed under arrest for the warrant.

Robbery

April 6th, 2019 – 7:35 pm- **Gilman Ave and Griffith St.** (SFPD 190244683)

On 04/06/2019, Officers responded to the address for a Muni alarm activation. Victim (1) left the scene prior to the officers arriving. Officers talked to victim (2) who said that the two suspects walked up to victim (1) and told him to give up his air pods. The suspects started punching victim (1) all over his body. Victim (2) attempted to help victim (1) and the suspects started punching him all over his body. Victim (1) got off the bus and was still in possession of his air pods.

Department News

SFPD Make Arrests in Shotgun Robbery Series. A Male Juvenile Exited a Getaway Vehicle and Robbed Pedestrians at Gunpoint 19-036



Safety with Respect

In the early morning hours of Friday March 8, 2019, officers from San Francisco Police Department's Taraval and Park Police Stations responded to several reports of armed robberies.

At approximately 6:30AM a male victim was walking on the sidewalk near the area 8th Avenue and Noriega Street when a male subject jumped out of a vehicle, produced a shotgun and demanded the victim's property. The victim gave the suspect his phone and wallet. A few minutes later another victim was walking in the area of 9th Avenue and Lawton Street when a male suspect jumped out of a vehicle produced a shotgun and demanded the victim's property. The victim gave the suspect his phone and day planner. At approximately 7:11AM a female victim was walking on the 400 block of Warren Drive when a male subject jumped out of a vehicle, produced a shotgun and demanded the victim's property. The victim said that she didn't have anything for the suspect. The suspect got back into the vehicle and fled the scene. The female was able to take a picture of the suspect vehicle as it fled the scene.

In all three incidents the victims described the suspects as young Latin males driving a white sport utility vehicle. In all three incidents the suspects utilized a shotgun and threatened to shoot the victims if they did not comply with their demands. Investigators from San Francisco Police Department's Robbery Detail responded and commenced their investigation.

On March 12th, the vehicle used in the commission of the robberies, a white Ford Explorer was located in Pittsburg, California. Investigators located stolen property from one of the incidents inside the vehicle.

The vehicle led investigators to two 17 year - old male suspects from Oakland, California. San Francisco Police investigators served search warrants on both of the juvenile suspect's homes on March 26th. While serving the search warrant investigators located several firearms including a shotgun.

The two juveniles were booked at the San Francisco County Juvenile Justice Center on several counts of robbery, attempted robbery, assault with a firearm, felony firearm enhancement.

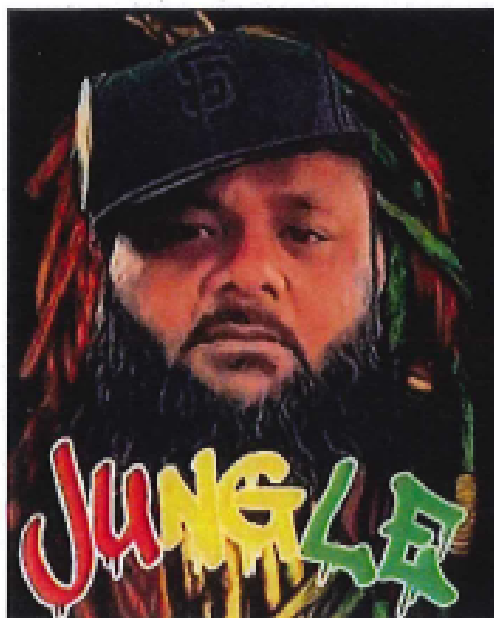
Due to the suspect's ages booking photos will not be released.

While arrests have been made, if you have any information related to this incident, we encourage you to contact the SFPD 24 hour tip line at 1-415-575-4444 or text a tip to TIP411 with SFPD at the beginning of the message. You may remain anonymous

HOMICIDE INFORMATION NEEDED

Case: 180-606-485

Author: SGT PARKER #482



THE SAN FRANCISCO POLICE DEPARTMENT IS SEEKING INFORMATION INTO THE DEATH OF JOSEPH TAEOTUI AKA "JUNGLE."

JUNGLE WAS SHOT ON 08/13/18 IN FRONT OF 132 KISKA AND LATER DIED ON 08/22/18.

JUNGLE WAS A RESPECTED MEMBER OF THIS COMMUNITY AND WORKED CLOSELY WITH YOUTH TO STOP STREET AND GANG VIOLENCE. JUNGLE WAS A COMMUNITY WORKER FOR SAN FRANCISCO STREET VIOLENCE INTERVENTION PROGRAM AND ADVOCATE AGAINST GUN VIOLENCE.

ANYONE WITH INFORMATION REGARDING THIS CASE MAY CONTACT SERGEANT PARKER OF THE SAN FRANCISCO POLICE DEPARTMENT HOMICIDE DETAIL AT (415) 553-9481 OR EMAIL INFORMATION TO BARRY.PARKER@SFGOV.ORG.

PERSONS(S) WITH INFORMATION ABOUT THIS CASE WISHING TO REMAIN ANONYMOUS MAY CALL THE SFPD TIP-LINE AT (415) 575-4444 OR TEXT-A-TIP TO 847411(TIP411) AND TYPE "SFPD" AND THEN YOUR TIP.

SFPD CASE #180-606-485

San Francisco Police Department
(415) 553-9481



City and County of San Francisco
POLICE DEPARTMENT
MEDIA RELATIONS UNIT
1245 3rd Street, 6th Floor
San Francisco, California 94158



NEWS RELEASE

April 5, 2019
18-176(a)

San Francisco Police Arrest Suspects in Ongoing “Blessing Scam” Investigation

In November of 2018, investigators from the San Francisco Police Department’s Special Victims Unit began an investigation into a series of felony thefts known as “blessing scams.” These crimes, which target Chinese speaking victims, involve several suspects who work in concert to steal cash and valuables from the victims. The suspects claim to provide relief from a curse, an illness, or provide “purification” ceremonies in which cash and valuable items must be offered as part of the process. These scams have been reported in communities around the Bay Area, with losses estimated at over \$200,000, most of which was taken in crimes occurring in San Francisco.

Through the course of an investigation several suspects were identified. On December 24th 2018, 51 year-old Mudi Wu and 45 year-old Fuxi Dai, both of China, were arrested at Los Angeles International Airport where they were attempting to flee to China. The suspects were transported back to San Francisco where they were interviewed and booked on grand theft, petty theft, extortion and elder abuse charges (see SFPD News Release 18-176).

Further investigation including the serving of additional search warrants led to the identity of the remaining suspects. On March 27, 2019 members of the SFPD Special Victims Unit traveled to Los Angeles to further the investigation. With the assistance of the Los Angeles Police Department, search warrants were served on the 1400 block of North Orange Avenue in La Puente, CA and on the 3400 block of Burton Avenue in Rosemead, CA on March 28, 2019.

Continued:

Tel. 1-415-837-7395

Fax 1-415-837-7249

E-mail: sfpdmediarelations@sfgov.org

twitter.com/sfpd

facebook.com/sfpd

sanfranciscopolice.org

SFPD 96 (11/15)



City and County of San Francisco
POLICE DEPARTMENT
MEDIA RELATIONS UNIT
1245 3RD Street, 8TH Floor
San Francisco, California 94158



NEWS RELEASE

18-176(a)
Page 2 of 2

As a result of these search warrants, stolen property and other evidence was recovered and a third suspect, Juan Li a 62 year-old female, Rosemead, CA resident was taken into custody. Li was booked into the Los Angeles County Jail on grand theft, petty theft, extortion and elder abuse charges. Li is expected to be transferred to the San Francisco County Jail. A fourth suspect is believed to have left the country in December of 2018 and remains at large. An arrest warrant for the outstanding suspect will remain in effect until she is apprehended.

The SFPD would like to thank members of the public who provided evidence which helped lead to the arrest of the suspects. The department gratefully acknowledges its collaboration with the San Francisco District Attorney's Office and the assistance of the Los Angeles Police Department, U.S. Customs and Border Protection and Los Angeles Airport Police.

Although arrests have been made, this is an ongoing case. Due to pending identification matters, booking photos are not available at this time. Investigators are asking anyone with information on this case to contact the San Francisco Police anonymously at 1-415-575-4444 or text-a-tip to TIP411 and begin the text message with SFPD.

The San Francisco Police Department urges members of the Chinese community to be suspicious of such offers from strangers. Potential victims are strongly advised to contact police immediately if confronted with such a situation. Family members and caregivers to elder Chinese community members should discuss this scam with them and instruct the elders to call them if anyone approaches them under similar circumstances.

San Francisco Safety Awareness For Everyone (SFSAFE) - a program of San Francisco Police Department's Community Engagement Division - provides the City's diverse communities with safety tips and educational brochures in multiple languages. A Chinese language blessing scam flyer is attached to this news release.

###

Tel. 1-415-837-7395

Fax 1-415-837-7249

E-mail: sfpdmediarelations@sfgov.org

 twitter.com/sfpd

 facebook.com/sfpd

 sanfranciscopolice.org

BE AWARE OF **BLESSING SCAMS**

Be aware of strangers.

Do not easily believe in what strangers say.

Keep a distance from strangers.

Do not follow strangers anywhere.

Do not let strangers touch you.

Do not withdraw money at banks with strangers.

Do not bring strangers home.

Be aware if strangers ask for money.

**Before withdrawing large sums of money/valuables,
discuss with your family first.**

If you are in doubt, stay calm and call 9-1-1 immediately!

For language assistance, state the language you speak such as
"Cantonese" or "Mandarin"



**Blessing Scam Chinese Hotline: (415) 553-9212
(Voice Mail Only)**



In the Community

Read Aloud with S.F.P.D.



Join us at the Bayview Branch
Library on the 3rd Thursdays
of every month for a special
read aloud from S.F.P.D. & S.F.
SAFE!

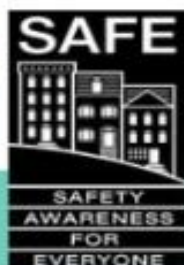
WHERE: Bayview / Linda Brooks-Burton Branch
Library

5075 3rd Street (at Revere)

WHEN: April 18, May 16, June 20

11 - 11:30 AM

For more information please call 415-355-5757



Gun Buy Back



APRIL 27, 2019

9AM TO 12PM

Oakdale Avenue / 3rd Street (Near Mendell Plaza)

\$100 CASH for Pistols, Shotguns & Rifles
\$200 CASH for Assault Weapons
NO QUESTIONS ASKED



SMR ENTERPRISE GROUP, LLC.



Family Wealth Forum

May 11, 2019

Register today:
sfassessor.org/familywealthforum



Date: Saturday, May 11, 2019
Time: 10:00 am - 1:00 pm
Location: Southeast Community Facility
1800 Oakdale Avenue
San Francisco, CA 94124
Event offers: One-on-one counseling with experts
Multilingual workshops
Informative exhibitors
Who should attend: Current & prospective homeowners
Families & seniors
Those seeking advice on estate planning and family finances

Register for the event: sfassessor.org/familywealthforum

More info: (415) 554-7434

Brought to you by: Office of San Francisco Assessor Carmen Chu

Free admission!



Learn about building your family's assets and estate planning for the future



StreetScapes Services

Recology CleanScapes SF provides San Francisco businesses with 24/7 maintenance services. We're equipped to wash, scrub, sweep, and/or haul away any unexpected things the urban environment may leave at your doorstep.

Contact CleanScapes SF at 415-348-9700 or streetscapes@recology.com.



Daily StreetScapes Maintenance

Ensure your property is open for business with exterior maintenance services available seven days a week. Services include litter, debris and graffiti removal, pressure washing and sweeping, and wipe-downs of exterior surfaces, plus free on-call services for emergencies. Rates based on specific property requirements.



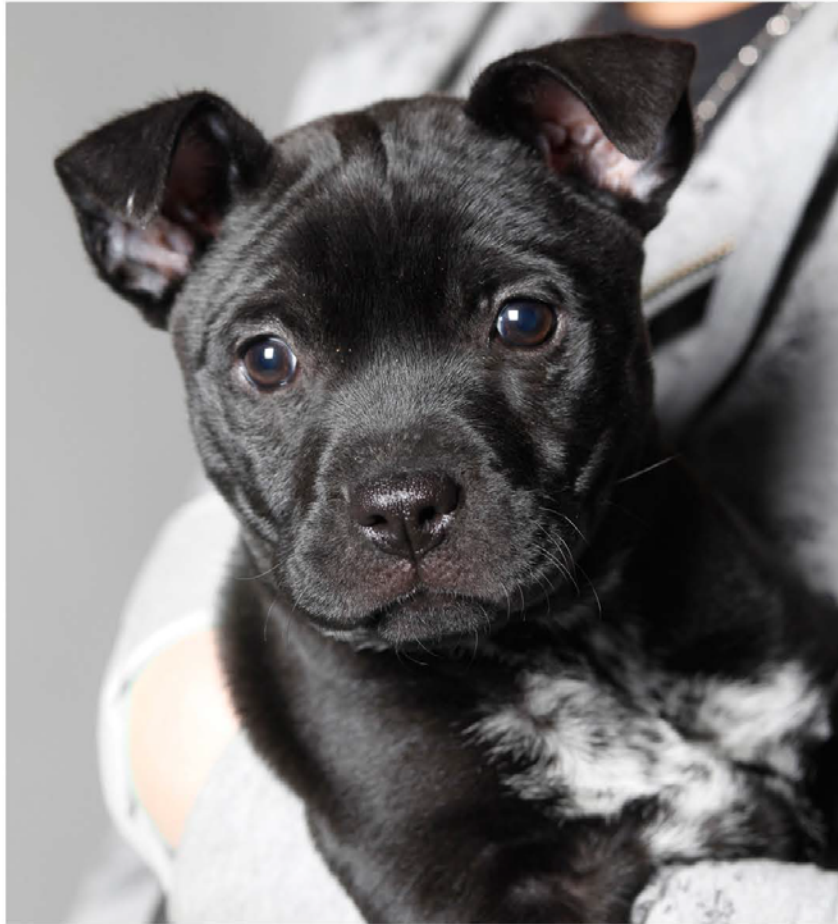
On-Call Clean-Up

Recology CleanScapes is there for you 24/7. We're equipped to wash, scrub, sweep, or haul away any unexpected things the urban environment may leave at your doorstep.



Graffiti Removal

From color match to difficult masonry surfaces, Recology CleanScapes' expertly trained crews can swiftly remove most graffiti. We have extensive experience with historic brick and masonry and always seek the most environmentally sustainable solution for each situation. Recology CleanScapes removal efforts often commence within 24 – 48 hours to help prevent further vandalism to properties and structures.



Free DAPP
(Parvo) vaccine
for dogs and
FVRCP for cats!

Free Rabies
vaccine!
(for neutered
pets only)

Free flea
treatment!

Free exams!

Sign up for low
cost or free spay/
neuter!

The SF SPCA mobile clinic offers free vaccines

Where: Willie Mays Boys & Girls Clubhouse,
195 Kiska Road, San Francisco, CA

When: 10:30am-1:30pm

EVERY 2ND SATURDAY OF EVERY MONTH

January 12, 2019
February 9, 2019
March 9, 2019

April 13, 2019
May 11, 2019
June 8, 2019

No appointment needed.
Dogs and cats must be
6 weeks of age or older.
Please arrive with pets
in a carrier or leash.

For more information:
(415) 552-3539

THIS IS YOUR CHANCE TO MAKE A DIFFERENCE!**Volunteer to serve
on the San Francisco Civil Grand Jury**

San Francisco Superior Court is seeking volunteers for the Civil Grand Jury. The Civil Grand Jury is the "watchdog" for the City and County of San Francisco. The Civil Grand Jury investigates the operations of City government, including officials, departments, and agencies. Each year, the Civil Grand Jury issues reports based on its findings. Those reports are heard before the Board of Supervisors.

The Civil Grand Jury will serve from July 1, 2019 through June 30, 2020. The application deadline is May 17, 2019.

Eligibility Requirements:

- 18 years of age or older and a United States citizen.
- San Francisco resident for at least the past 12 months.
- Able to commit time consistently throughout the term.
- Desire to work together with other committed San Franciscans.

Help make government more efficient!

For more information and an application, please visit

<http://civilgrandjury.sfgov.org>

What is the Civil Grand Jury?

- As required by the California Constitution, the Civil Grand Jury is a "watchdog" that investigates the operations of the City and County government, including its officers, departments, and agencies.
- The Civil Grand Jury is 19 members randomly drawn from a pool of applicants who volunteer to serve for a one year term.

How does it Work?

- Each Civil Grand Jury determines, by majority vote, which issues related to the government of the City and County of San Francisco to investigate. Typically, the Jury divides itself into committees, which carry out the investigations and write the reports.
- To do the investigations and write its reports, Civil Grand Jurors review records and financial documents; interview City and County department heads, elected officials, and staff; and visit government facilities. The entire Jury must vote to approve reports.
- After the Presiding Judge of the Superior Court reviews the reports to ensure they meet legal requirements, the reports are issued. The affected departments are required by law to respond to each finding and recommendation contained in the reports.
- The Board of Supervisors holds a public hearing on each report. The Civil Grand Jury presents the report, and each affected department responds. The Board of Supervisors then issues its own response.

When?

- The entire Civil Grand Jury meets once per week, generally in the late afternoon. Subcommittees meet as needed. Most of the Jury's work takes place during regular business hours.
- Jurors must be able to serve the entire term, from July 1 through June 30. Jurors must be able to commit time consistently throughout the term.

Who is Eligible?

- In order to volunteer to be considered for the Civil Grand Jury, you must be a United States citizen; at least 18 years of age; have lived in San Francisco for at least the past one year; have no felony convictions; and have the ability to communicate in English.

How do I Apply?

- Applications may be downloaded from <http://civilgrandjury.sfgov.org/join.html>, or you may pick one up at San Francisco Superior Court, 400 McAllister Street, Room 007. The application deadline is on May 17, 2019.
- The most qualified applicants will be invited to attend a mandatory informational session on May 21 or May 30, 2019.
- Selection by a panel of Superior Court Judges will be held on June 7, 2019.
- The 2019 - 2020 Civil Grand Jury will be trained on June 10, 17, 18, and 24, 2019.
- The 2019 - 2020 Civil Grand Jury takes office on July 1, 2019.

Crime Prevention

Park Smart!



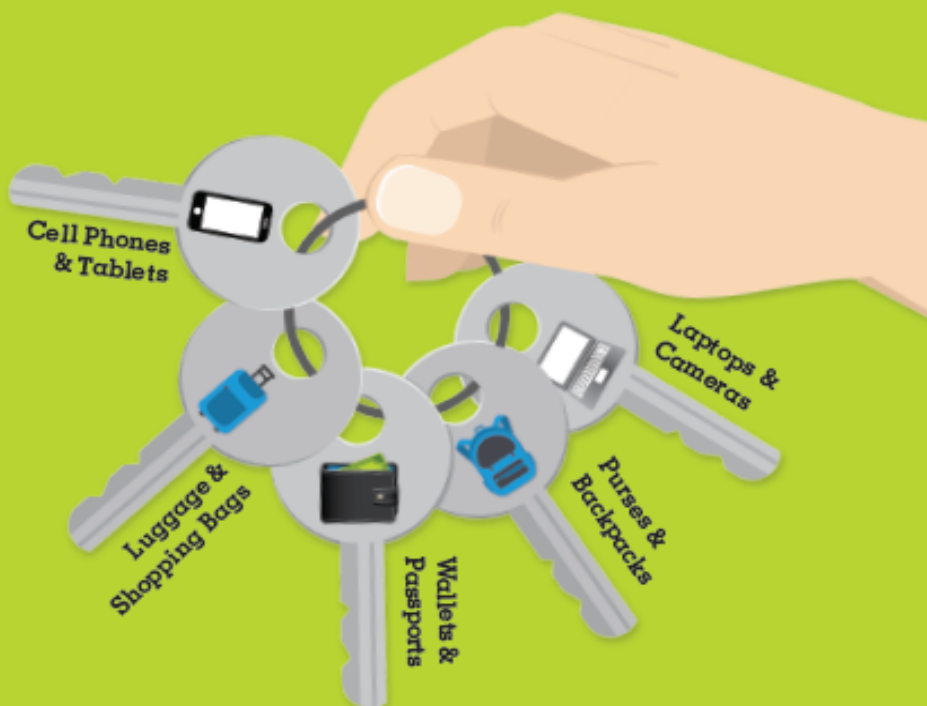
THE KEYS TO PARKED CAR SAFETY ARE IN YOUR HANDS!

If you love it, don't leave it.

DON'T TEMPT A CAR THIEF!

Car thieves only need seconds to break into your car. So Park Smart, and especially keep your trunk clear.

**Take everything
with you.**



Park Smart!



Safe Habits to Adopt:



Turn off the ignition
Never leave your car running unattended



Keep your vehicle & tires in good condition
to prevent breakdowns—stranding you in a dark or unfamiliar place



Lock your doors
when you get in your car



See something, say something
If you see a motorist in distress, call 9-1-1 versus stopping to help



Clear your trunk
and take your valuables with you every time you leave your car



If you are being followed,
drive to the nearest police or fire station—a populated area is a good default



Do You Want a Brighter Block?

The Fix-It Team wants to help illuminate your neighborhood! We are distributing free motion-sensor solar LED lighting for property owners to install on their homes to enhance sidewalk visibility.

Property owners must sign a waiver form to participate; priority is given to properties within existing Fix-It neighborhoods, which you can see here: sfmayor.org/fix-it-team

*other rules apply



San FranciscoGL

Contact fixitteam@sfgov.org for more information.



Resources

DIRECTORY

EMERGENCY: 911

Note: When calling 911 on a cellular phone near a highway, the call is connected to The California Highway Patrol (CHP) dispatch center. In other areas in San Francisco, the call will connect directly to SF dispatch. You can also dial directly to SF dispatch: **415-553-8090**

Non-Emergency:	415-553-0123
Bayview Station:	415-671-2300
SFPD Anonymous Tip Line (live person, 24 hrs):	415-575-4444
Graffiti Abatement:	415-278-9454
SF SAFE:	415-553-1984

Bayview Station Resource

Events/ Community Liaison, Ofc. Ramirez:	415-671-2313
Permits/ Code Abatement, Ofc. Ramirez:	415-671-2313
Subpoenas/ Newsletter, Ofc Hildebrand:	415-671-2358
Homeless Liaison, Ofc. Green:	415-696-0562
Abandoned Auto, Ofc. Mustafich: (M-F, 7am-3pm)	415-671-2330
Deputy City Attorney, Nicholas Colla:	415-554-3875

YOUR FEEDBACK
will help US serve YOU better!

The SFPD wants to hear from YOU, our key stakeholders

We are committed to excellence in law enforcement and are dedicated to the people, traditions and diversity of our City. Our mission is to provide service with understanding, response with compassion, performance with integrity and law enforcement with vision.

We welcome your comments. Let us know how we're doing, what we could be doing better and your thoughts on how your police department can work more closely with the community it proudly serves.

Your feedback will help SFPD better serve our City. Your comments will be reviewed by our Community Engagement Unit and forwarded to the relevant unit, department office or neighborhood station for review and follow up, if appropriate.

You may also visit sanfranciscopolice.org/police-commendation-complaint for more information on providing input on SFPD policies and practices.)



With over 2,300 different telephone numbers listed to access local government services, many people did not know what number to dial to reach the appropriate department. Now you can connect to city services with only two numbers to remember: **911** for emergencies and **3-1-1** for everything else.

Before 311, over 50% of calls to the 911 center were not emergency related. **311** relieves 911 operators from these non-emergency calls. If a catastrophic emergency such as an earthquake occurs, **311** operators will be able to provide accurate information to assist during the recovery. In the unlikely event the 911 facilities become inoperative, the **311** call center will function as a back-up.

Dispose of Unwanted and Expired Medication at Bayview Station

There is a new secured bin at Bayview Station where you can dispose of unwanted and expired medication at any time of the day or night.

The bin will accept any type of prescription and off the shelf medication except for:

- Herbal Remedies**
- Vitamins**
- Supplements**
- Cosmetics**
- Other personal care products**
- Compressed Cylinders**
- Aerosols**
- Inhalers**
- Medical Devices**
- Sharps**
- Illicit drugs**
- Iodine containing medication.**



When disposing the medication, please leave it in the original container with your personal information crossed out or removed. You can also place the medication into a clear plastic zip top baggies. Contact the front desk officer and inform them that you want your medication disposed of. The officer will assist you.

Please note that once an item that had been disposed of inside the bin, we cannot retrieve it. So make sure your ring, cell phone or anything of value is not accidentally disposed of.



FAMILY PLACES

Families with minor children who are experiencing homelessness should visit a Family Access Point to get assistance with, shelter, housing, referrals and general problem-solving.

FAMILY ACCESS POINTS

Central City Access Point
37 Grove Street
415.644.0504
Monday, Thursday and Friday, 9a-5p
Tuesday, 9a-1p and 3p-5p
Wednesday, 9a-7p

Bayview Access Point*
1641 LaSalle Avenue
415.430.6320
Monday, 8a-7p
Tuesday-Friday, 8:30a-5p

Mission Access Point*
3270 18th Street
415.972.1281
Monday-Thursday,
8:30a-5p
Friday, 8:30a-7p

*Mobile team available to meet a family anywhere in San Francisco

IMMEDIATE SHELTER

If you require immediate shelter, call First Friendship to make a reservation at 415.642.0221 between 12p and 2p, Monday through Friday. You can also go directly to First Friendship (501 Steiner Street) between 3p and 8p.

Families are:

- not required to go to an Access Point in order to seek shelter at First Friendship
- not turned away from First Friendship
- are provided mats in a church
- provided breakfast and dinner; no showers on site
- provided transportation to A Woman's Place Drop-In Center; showers available on-site



HOMELESS OUTREACH TEAM

Please contact the Homeless Outreach Team if you or a family you know is unsheltered and/or living in a vehicle. Please leave a message at 415.355.7580.



HOMEWARD BOUND

To reunite with friends and family outside of San Francisco, please contact Homeward Bound at:

1235 Mission Street, 415.558.1217
Monday-Friday, 8:30a-12p & 1:30p-4p
Tuesdays, 8:30a-11:30a & 2p-4p

24 hour HSOC Resources

PSYCH EMERGENCY SERVICES

1001 Potrero Ave, Bldg 5, 1B20
(628) 206-8125

Individuals in need of psychiatric crisis stabilization. Assessment, evaluation services, and initial treatment, are available if appropriate.

DORE URGENT CARE

52 Dore St • (415) 553-3100

Individuals who are in psychiatric crisis, but who do not require hospitalization, involuntary treatment, seclusion, or restraint.

Call ahead to notify the clinic of intended referral and if transportation is needed.

COMPREHENSIVE MOBILE CRISIS

(415) 970-3800 or 4000

Early intervention before situation escalates to critical crisis point.

SOBERING CENTER

1185 Mission St • (415) 734-4227

Drop-off point for individuals with chronic alcoholism in need of stabilization services.

SFPD may drop off people directly. Contact the number below, in advance, or enroute.

A WOMAN'S PLACE

211 13th Street • (415) 293-7360

24 hour drop-off services only for women, children, and fathers accompanied by women with children.

A Woman's Place does NOT make shelter reservations.

MULTI-SERVICE CENTER-SOUTH

525 5th St • (415) 597-7960

A shelter offering a range of services and assistance programs for people experiencing homelessness.