

# Bayview Station Newsletter

ISSUE 07 - APRIL 15TH, 2019 THRU APRIL 21ST, 2019



| IN THIS ISSUE:             | Page   |
|----------------------------|--------|
| Weekly Statistics.....     | 1      |
| Captain's Message.....     | 2      |
| Incidents of Interest..... | 3 - 6  |
| Department News.....       | 7-9    |
| Community Events.....      | 10- 16 |
| Crime Prevention.....      | 17-20  |
| Resources.....             | 21-22  |

[File a Report Online](#)  
(Click Here)



Captain Valerie Matthews

## WEEKLY STATS: Apr 15 thru Apr 21

|            |                        |
|------------|------------------------|
| <b>685</b> | Calls for Service      |
| <b>153</b> | Incident Reports       |
| <b>21</b>  | Felony Arrests         |
| <b>15</b>  | Misdemeanor Arrests    |
| <b>0</b>   | Firearm(s) Seized      |
| <b>4</b>   | Robberies              |
| <b>5</b>   | Residential Burglaries |
| <b>2</b>   | Commercial Burglaries  |
| <b>9</b>   | Auto Burglaries        |

San Francisco Police District Station

## #CommunityMeeting

- Community Concerns
- District Crimes and Updates
- Upcoming Community Events
- Response to Community Questions and Concerns

sanfranciscopolice.org/stations

Bayview Station holds community meetings on the first MONDAY of each month.

### NEXT COMMUNITY MEETING

**Monday, May 6, 2019**  
**6:00 PM**

**2700 Arelious Walker Dr.**

# Captain's Message

Dear residents and community members,

I had a positive meeting with the representatives of more than 40 churches. This meeting was to discuss the churches that had been burglarized in the Bayview district. I invited the captain of our Burglary unit an Assistant District Attorney and SAFE to answer any questions the representatives had in regards to the process of handling burglaries. I look forward to more meetings with the community in the future.



Sincerely,

Captain Valerie Matthews



[@SFPDBayview](https://twitter.com/SFPDBayview)

# Incidents of Interest

**This newsletter is not intended to be a complete report of all police activity in the Bayview District.**

**For a detailed list of all criminal activity in your area, please visit**

**[www.crimemapping.com](http://www.crimemapping.com)**

## Car Jacking

April 15th, 2019 – 1206 pm – **3<sup>rd</sup> St and Jamestown Ave.** (SFPD 190267851)

On 04/15/2019, officers responded to the address for a carjacking call. An officer was flagged down by the victim. The victim told the officer that the suspect came to his driver side door and attempted to talk to him. The suspect hit the victim multiple times and prevented him from calling 911. The suspect stole the victims' vehicle and drove away from the scene. The officer found the stolen vehicle and the suspect. The suspect ran from officers and was not apprehended. Officers on scene identified the suspect.

## Firearm, Discharging within city limits

April 15th, 2019 – 11:31 pm – **Hawes St.** (SFPD 190269443)

On 04/15/2019, officers responded to the address for a shot spotter call of two shots. Officers found 2 casings on the ground.

## Shooting into Inhabited Dwelling or Occupied Vehicle

April 16th, 2019 – 8:51 pm – **Carroll Ave and Ingalls Ave.** (SFPD 190269891)

On 04/16/2019 officers responded to the address for a shooting call. Officers talked to all victims at the scene. Victim (3) was found in a vehicle in the middle of the roadway. Victim (3) told the officers that the suspect followed them and started shooting at their vehicle. Victim (3) stated that she knows the suspect from an argument she had with him over a parking space in front of her residence. Victim (2) was the driver of the vehicle and corroborated Victim (3) story. Victim (1) was parked on the side of the Carroll when his car was struck by a bullet.

Officers found and collected 3 shell casings from the street at the address.

**Firearm, Discharging in Grossly Negligent Manner**

April 16th, 2019 – 10:49 pm – **Phelps St and McKinnon Ave.** (SFPD 190272082)

On 04/16/2019, Officers responded to the location for a Shot Spotter call. A witness told the officers that he saw the suspect open his driver side door and shoot at the ground. The witness said that the suspect was in an argument with a male that was in another vehicle. Officers found 2 casings at the address. No victims or damage were found at the scene.

**Robbery, W/Gun**

April 17th, 2019 – 1:40 am – **Bacon St. and Brussels St.** (SFPD 190272242)

On 04/17/2019, Officers responded to Hamilton St. for a robbery call. Officers talked to the victim who stated that he was walking at the address when Suspect (1) and Suspect (2) walked up to him. Suspect (1) pointed a gun at the victim while Suspect (2) went through his pockets. The suspects took items from the victim and fled in a vehicle.

**Warrant Arrest**

April 17th, 2019 – 7:11 pm – **Crisp Rd. and Revere Ave.** (SFPD 190274470)

On 04/17/2019, Plainclothes officers from Bayview station were driving in the area of the address when they saw the suspect. The officers immediately recognized the suspect as a wanted person from a department bulletin. The suspect is a person of interest in multiple burglaries throughout the city. The suspect also has warrants out of Richmond and Vallejo. Officers placed the suspect under arrest for the warrants and notified the Burglary unit of the arrest.



## Robbery

April 17th, 2019 – 9:15 pm – **3<sup>rd</sup> St.** (SFPD 190274953)

The PSA at Bayview's front counter notified officers that there was a walk in Robbery victim at the station. The victim stated that she got off the Muni bus at the address and the Suspect grabbed her from behind and threw her against a wall. The victim fell to the ground and laid on her side in an attempt to defend herself. The suspect punched the victim multiple times in the face with a closed fist. The suspect continued to punch the victim as she changed positions. The suspect took her backpack from her back and cell phone from her pocket. The victim was treated for her injuries at Bayview station.

## Robbery, W/ Force

April 18th, 2019 – 12:45 am – **Williams Ave.** (SFPD 190275161)

Officers responded to the address for a robbery call. The officers talked to the victim who stated that she was getting her bag out of her car when the suspect walked up behind her and said, "give me your money". The suspect started to strangle the victim until he got the bag from her grasp. The suspect punched the victim in the face and the victim fell to the ground. The suspect kicked the victim while she was on the ground.

## Aggravated Assault

April 19th, 2019 – 1:39 pm – **3801 3<sup>rd</sup> St.** (SFPD 190279000)

On 04/19/2019, Officers responded to the address for a possible battery call. The victim stated that a silver Honda almost hit her in the parking lot and then circled around and attempted to hit her a second time. The victim attempted to record S1 and S2 in the vehicle. S1 exited the vehicle and attempted to take the cell phone from the victim. S2 exited the vehicle and they started to punch the victim in the head and face. The suspects fled the scene after security intervened.

**Aggravated Assault**

April 20th, 2019 – 9:45 pm – **Palou Ave. and Ingalls St.** (SFPD 190282439)

On 04/20/2019, Officers responded to the address for an assault call. The victim stated he was walking when he was approached by the suspects. One of the suspects pushed the victim from the front and he fell to the ground. The victim said that he hit his forehead on the ground and was knocked unconscious. The victim was transported to the hospital for his injuries.

**Firearm, Discharging Within City Limits**

April 21st, 2019 – 10:25 pm- **La Salle Ave.** (SFPD 190284548)

On 04/21/2019, Officers responded to a Shot Spotter call at La Salle and Cashmere. The Shot Spotter was for 2 rounds. Officers found 1 spent shell casing in the street.

No victims or damage were found at the scene.

# Department News

## THE RECRUITMENT AND RETENTION CRISIS CONTINUES

Tony Montoya - SFPOA President

### **How Recruitment and Retention of Police Officers Remains an Ongoing Challenge**

In the October 2018 edition of the POA Journal, I wrote about the challenges facing most law enforcement agencies in our country surrounding the recruitment and retention crisis. In that article which is reprinted on page 9 of this edition, I highlighted the hard work being done by the SFPD to try and keep staffing levels up even though we are not at the mandated 1,971 available full duty police officers per the City Charter.

I also pointed out in that article that the city made a pledge in 2018 to hire 250 SFPD officers. The POA believes the City is certainly moving in the right direction but we also believe that they are falling far short of what is actually needed for effective and necessary policing in our City.

I am not a mathematician nor do I know how to analyze statistical data. My training and experience over the past 30 years has been in policing. Despite that, I can do the basic numbers as it pertains to staffing for potential officers entering the SFPD and the number of officers leaving the SFPD and it doesn't add up in the favor of the City. After looking at new projection numbers and actual numbers for 2019, it does not look good right now.

Judge for yourself:

#### **260th Academy Class**

51 Entered the Academy

28 Graduated on October 12, 2018

24 completed FTO and are on probation

**24 out of 51: Not Good**

#### **261st Academy Class**

56 Entered the Academy

37 Graduated on February 8th, 2019

2 have recently departed and the field training has not yet concluded

#### **262nd Academy Class**

6 Lateral Officers and all completed FTO

**Excellent but that is only 6**

#### **263rd Academy Class**

51 Entered the Academy

33 remain in the academy

Set to graduate on May 24, 2019

**33 out of 51 so far? Not good**

**Continued**

**264th Academy Class**

42 Entered the Academy

31 still in the Academy

Set to graduate July 26, 2019

**Not bad but they're only half way through the academy**

**265th Academy Class**

Budgeted for 55 Recruits

Only 30 candidates were accepted

Set to start the Academy March 25, 2019

**Not good at all**

**266th Academy Class**

Unknown budgeted numbers

Unknown potential candidates

Start the Academy June 17, 2019 (Tentative)

The 267th and 268th Academy classes have been budgeted but have yet to be filled and chances are they will not have the number of recruits that are budgeted and necessary.

Now factor in the normal attrition rate from the SFPD which is between 65 and 70 officers annually. Now factor in that potentially 50 to 60 additional officers will retire prior to June 30, 2019, due to an earned benefit that has been set to sunset in the current MOU between the SFPOA and City. The benefit will sunset on June 30, 2019, so highly experienced and veteran officers will retire before that date rather than lose the benefit that they earned over their entire career. *Not good at all.*

During contract negotiations last-year the POA sounded the alarm and brought this crisis to the attention of the Department of Human Resources. We showed them the numbers and potential for additional officers to walk out the door. DHR's response, "We've got 2,000 applicants waiting to join the SFPD." As we told DHR then and what is still true today is the fact that 2,000 people filling out an application to be a SFPD officer does not equal 2,000 cops ready to hit the streets. It never has and it never will. We should not have been surprised that DHR put on their blinders. DHR is all about crunching the dollars during negotiations. They are not concerned about the safety of the residents and visitors of San Francisco.

The competition among law enforcement agencies to recruit qualified candidates and agencies poaching experienced officers from other police departments is at an all time high in our country. The SFPD has recruited candidates from as far away as New York but we still cannot reach our charter mandated number and that number was set in place over 25 years ago.

Clearly the scope of our work along with our responsibilities and the expectations set upon us have greatly increased since the mid 1990s. Quality of life issues, the opioid and homeless crisis, traffic nightmares, hundreds upon hundreds of scheduled and non-scheduled events and demonstrations, and the mental health crisis are stretching our resources to their limits. Therefore, unless the City and County of San Francisco takes this crisis seriously and unless they put tangible incentives and benefits on the table, to lure new officers to our great department and retain those already in our department, then our numbers will continue to dwindle.

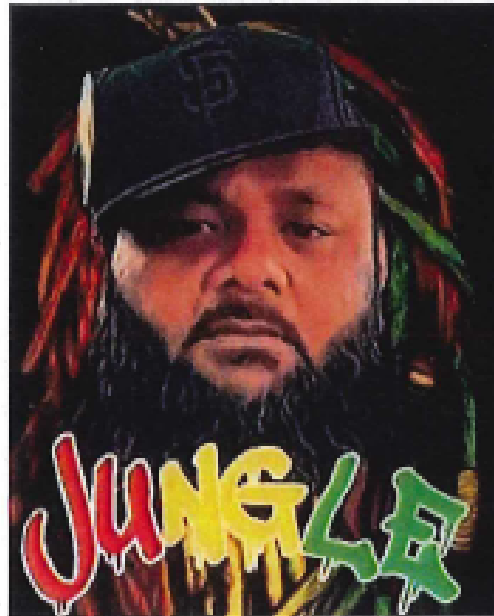




**HOMICIDE INFORMATION NEEDED**

Case: 180-606-485

Author: SGT PARKER #462



THE SAN FRANCISCO POLICE DEPARTMENT IS SEEKING INFORMATION INTO THE DEATH OF JOSEPH TAEOTUI AKA "JUNGLE."

JUNGLE WAS SHOT ON 08/13/18 IN FRONT OF 132 KISKA AND LATER DIED ON 08/22/18.

JUNGLE WAS A RESPECTED MEMBER OF THIS COMMUNITY AND WORKED CLOSELY WITH YOUTH TO STOP STREET AND GANG VIOLENCE. JUNGLE WAS A COMMUNITY WORKER FOR SAN FRANCISCO STREET VIOLENCE INTERVENTION PROGRAM AND ADVOCATE AGAINST GUN VIOLENCE.

ANYONE WITH INFORMATION REGARDING THIS CASE MAY CONTACT SERGEANT PARKER OF THE SAN FRANCISCO POLICE DEPARTMENT HOMICIDE DETAIL AT (415) 553-9481 OR EMAIL INFORMATION TO [BARRY.PARKER@SFGOV.ORG](mailto:BARRY.PARKER@SFGOV.ORG).

PERSONS(S) WITH INFORMATION ABOUT THIS CASE WISHING TO REMAIN ANONYMOUS MAY CALL THE SFPD TIP-LINE AT (415) 575-4444 OR TEXT-A-TIP TO 847411(TIP411) AND TYPE "SFPD" AND THEN YOUR TIP.

SFPD CASE #180-606-485

San Francisco Police Department  
(415) 553-9481

# In the Community

## Read Aloud with S.F.P.D.



Join us at the Bayview Branch  
Library on the 3rd Thursdays  
of every month for a special  
read aloud from S.F.P.D. & S.F.  
**SAFE!**

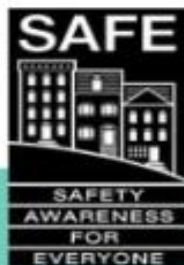
**WHERE:** Bayview / Linda Brooks-Burton Branch  
Library

5075 3rd Street (at Revere)

**WHEN:** April 18, May 16, June 20

11 - 11:30 AM

For more information please call 415-355-5757



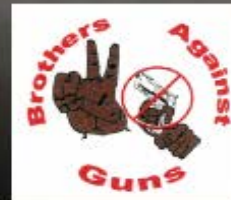
# Gun Buy Back



## April 27, 2019 9am to 12pm

### OAKDALE AVENUE / 3RD STREET (NEAR MENDELL PLAZA)

\$100 CASH for Pistols, Shotguns & Rifles  
\$200 CASH for Assault Weapons  
NO QUESTIONS ASKED



SMR ENTERPRISE GROUP LLC. UNITED PLAYAZ BRADY CAMPAIGN S.F. DEPT. OF HEALTH  
H4 ARE FAMILIES & OUR NATIONS S.V.I.P TURF PROGRAM ST. ANDREWS W.A.G.A  
ANDREA BAKER CONSULTING US FOR US 102.1FM 106.1FM





**Please come out and support  
True Hope Church and  
Bayview Police Station  
in a Prayer Vigil**

**Thursday, May 2, 2019  
12pm**

**In front of Torino Market (4830 3rd Street)**

**PRAYER VIGIL**



**Family  
Wealth  
Forum**  
May 11, 2019

**Register today:**  
[sfassessor.org/familywealthforum](http://sfassessor.org/familywealthforum)



**Date:** Saturday, May 11, 2019

**Time:** 10:00 am - 1:00 pm

**Location:** Southeast Community Facility  
1800 Oakdale Avenue  
San Francisco, CA 94124

**Event offers:** One-on-one counseling with experts  
Multilingual workshops  
Informative exhibitors

**Who should attend:** Current & prospective homeowners  
Families & seniors  
Those seeking advice on estate planning and family finances

**Register for the event:** [sfassessor.org/familywealthforum](http://sfassessor.org/familywealthforum)

**More info:** (415) 554-7434

**Brought to you by:** Office of San Francisco Assessor Carmen Chu

*Free admission!*



*Learn about building your family's assets and estate planning for the future*





# StreetScapes Services

Recology CleanScapes SF provides San Francisco businesses with 24/7 maintenance services. We're equipped to wash, scrub, sweep, and/or haul away any unexpected things the urban environment may leave at your doorstep.

**Contact CleanScapes SF at 415-348-9700 or [streetscapes@recology.com](mailto:streetscapes@recology.com).**



## Daily StreetScapes Maintenance

Ensure your property is open for business with exterior maintenance services available seven days a week. Services include litter, debris and graffiti removal, pressure washing and sweeping, and wipe-downs of exterior surfaces, plus free on-call services for emergencies. Rates based on specific property requirements.



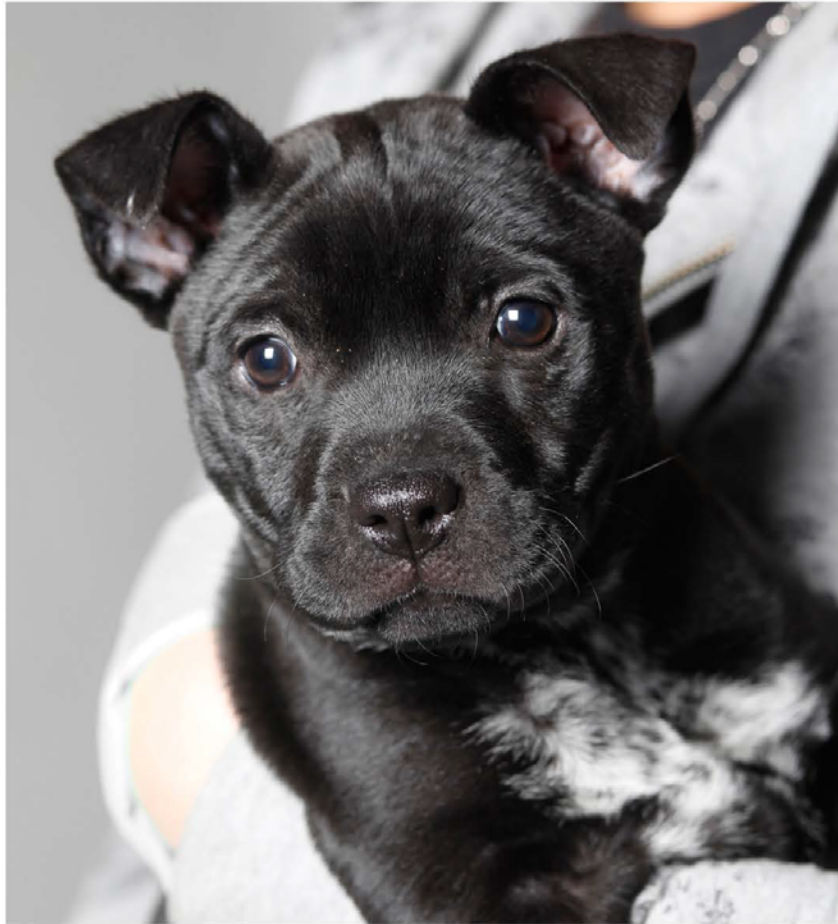
## On-Call Clean-Up

Recology CleanScapes is there for you 24/7. We're equipped to wash, scrub, sweep, or haul away any unexpected things the urban environment may leave at your doorstep.



## Graffiti Removal

From color match to difficult masonry surfaces, Recology CleanScapes' expertly trained crews can swiftly remove most graffiti. We have extensive experience with historic brick and masonry and always seek the most environmentally sustainable solution for each situation. Recology CleanScapes removal efforts often commence within 24 – 48 hours to help prevent further vandalism to properties and structures.



Free DAPP  
(Parvo) vaccine  
for dogs and  
FVRCP for cats!

Free Rabies  
vaccine!  
(for neutered  
pets only)

Free flea  
treatment!

Free exams!

Sign up for low  
cost or free spay/  
neuter!

## The SF SPCA mobile clinic offers free vaccines

**Where:** Willie Mays Boys & Girls Clubhouse,  
195 Kiska Road, San Francisco, CA

**When:** 10:30am-1:30pm

### EVERY 2ND SATURDAY OF EVERY MONTH

January 12, 2019  
February 9, 2019  
March 9, 2019

April 13, 2019  
May 11, 2019  
June 8, 2019

No appointment needed.  
Dogs and cats must be  
6 weeks of age or older.  
Please arrive with pets  
in a carrier or leash.

For more information:  
**(415) 552-3539**

**THIS IS YOUR CHANCE TO MAKE A DIFFERENCE!****Volunteer to serve  
on the San Francisco Civil Grand Jury**

San Francisco Superior Court is seeking volunteers for the Civil Grand Jury. The Civil Grand Jury is the "watchdog" for the City and County of San Francisco. The Civil Grand Jury investigates the operations of City government, including officials, departments, and agencies. Each year, the Civil Grand Jury issues reports based on its findings. Those reports are heard before the Board of Supervisors.

The Civil Grand Jury will serve from July 1, 2019 through June 30, 2020. The application deadline is May 17, 2019.

**Eligibility Requirements:**

- 18 years of age or older and a United States citizen.
- San Francisco resident for at least the past 12 months.
- Able to commit time consistently throughout the term.
- Desire to work together with other committed San Franciscans.

**Help make government more efficient!**

For more information and an application, please visit

<http://civilgrandjury.sfgov.org>

**What is the Civil Grand Jury?**

- As required by the California Constitution, the Civil Grand Jury is a "watchdog" that investigates the operations of the City and County government, including its officers, departments, and agencies.
- The Civil Grand Jury is 19 members randomly drawn from a pool of applicants who volunteer to serve for a one year term.

**How does it Work?**

- Each Civil Grand Jury determines, by majority vote, which issues related to the government of the City and County of San Francisco to investigate. Typically, the Jury divides itself into committees, which carry out the investigations and write the reports.
- To do the investigations and write its reports, Civil Grand Jurors review records and financial documents; interview City and County department heads, elected officials, and staff; and visit government facilities. The entire Jury must vote to approve reports.
- After the Presiding Judge of the Superior Court reviews the reports to ensure they meet legal requirements, the reports are issued. The affected departments are required by law to respond to each finding and recommendation contained in the reports.
- The Board of Supervisors holds a public hearing on each report. The Civil Grand Jury presents the report, and each affected department responds. The Board of Supervisors then issues its own response.

**When?**

- The entire Civil Grand Jury meets once per week, generally in the late afternoon. Subcommittees meet as needed. Most of the Jury's work takes place during regular business hours.
- Jurors must be able to serve the entire term, from July 1 through June 30. Jurors must be able to commit time consistently throughout the term.

**Who is Eligible?**

- In order to volunteer to be considered for the Civil Grand Jury, you must be a United States citizen; at least 18 years of age; have lived in San Francisco for at least the past one year; have no felony convictions; and have the ability to communicate in English.

**How do I Apply?**

- Applications may be downloaded from <http://civilgrandjury.sfgov.org/join.html>, or you may pick one up at San Francisco Superior Court, 400 McAllister Street, Room 007. The application deadline is on May 17, 2019.
- The most qualified applicants will be invited to attend a mandatory informational session on May 21 or May 30, 2019.
- Selection by a panel of Superior Court Judges will be held on June 7, 2019.
- The 2019 - 2020 Civil Grand Jury will be trained on June 10, 17, 18, and 24, 2019.
- The 2019 - 2020 Civil Grand Jury takes office on July 1, 2019.

# Crime Prevention

# Park Smart!



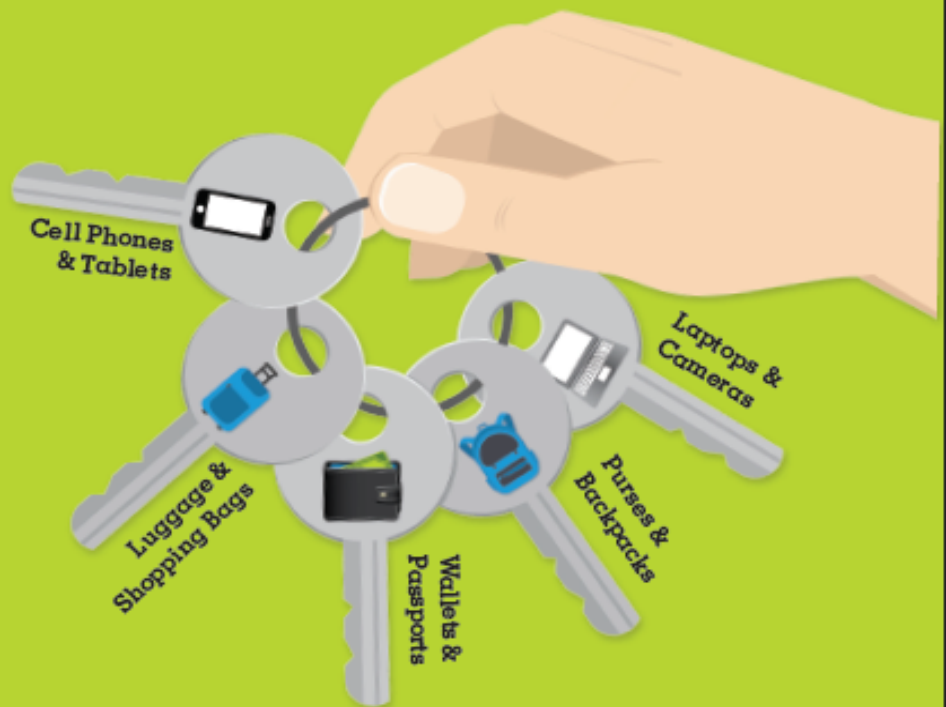
## THE KEYS TO PARKED CAR SAFETY ARE IN YOUR HANDS!

If you love it, don't leave it.

### DON'T TEMPT A CAR THIEF!

Car thieves only need seconds to break into your car. So Park Smart, and especially keep your trunk clear.

**Take everything  
with you.**





# Park Smart!



## Safe Habits to Adopt:



### Turn off the ignition

Never leave your car running unattended



### Keep your vehicle & tires in good condition

to prevent breakdowns—stranding you in a dark or unfamiliar place



### Lock your doors

when you get in your car



### See something, say something

If you see a motorist in distress, call 9-1-1 versus stopping to help



### Clear your trunk

and take your valuables with you every time you leave your car



### If you are being followed,

drive to the nearest police or fire station—a populated area is a good default





# BE AWARE OF **BLESSING SCAMS**

**Be aware of strangers.**

**Do not easily believe in what strangers say.**

**Keep a distance from strangers.**

**Do not follow strangers anywhere.**

**Do not let strangers touch you.**

**Do not withdraw money at banks with strangers.**

**Do not bring strangers home.**

**Be aware if strangers ask for money.**

**Before withdrawing large sums of money/valuables,  
discuss with your family first.**

**If you are in doubt, stay calm and call 9-1-1 immediately!**

For language assistance, state the language you speak such as  
"Cantonese" or "Mandarin"



**Blessing Scam Chinese Hotline: (415) 553-9212**  
(Voice Mail Only)

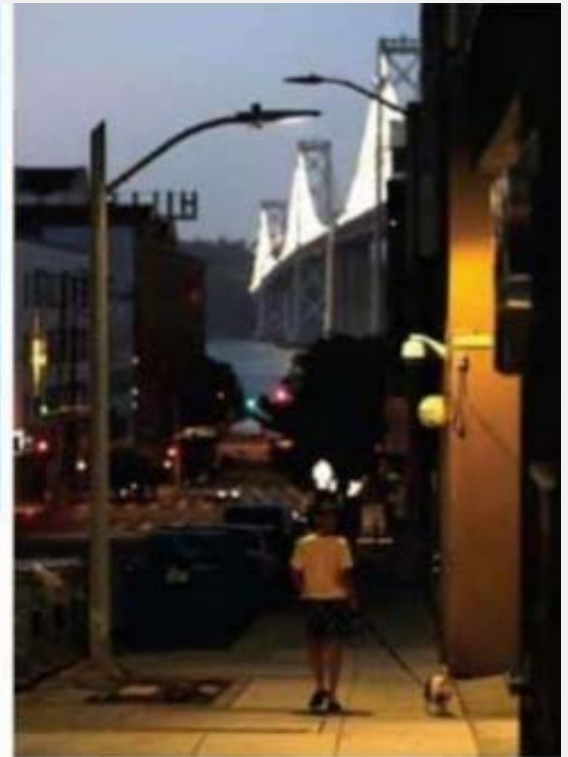


# Do You Want a Brighter Block?

The Fix-It Team wants to help illuminate your neighborhood! We are distributing free motion-sensor solar LED lighting for property owners to install on their homes to enhance sidewalk visibility.

Property owners must sign a waiver form to participate; priority is given to properties within existing Fix-It neighborhoods, which you can see here: [sfmayor.org/fix-it-team](http://sfmayor.org/fix-it-team)

\*other rules apply



# San FranciscoGL

Contact [fixitteam@sfgov.org](mailto:fixitteam@sfgov.org) for more information.



# Resources

## DIRECTORY

### EMERGENCY: 911

**Note:** When calling 911 on a cellular phone near a highway, the call is connected to The California Highway Patrol (CHP) dispatch center. In other areas in San Francisco, the call will connect directly to SF dispatch. You can also dial directly to SF dispatch: **415-553-8090**

|  |                     |
|--|---------------------|
| Non-Emergency:                                 | <b>415-553-0123</b> |
| Bayview Station:                               | <b>415-671-2300</b> |
| SFPD Anonymous Tip Line (live person, 24 hrs): | <b>415-575-4444</b> |
| Graffiti Abatement:                            | <b>415-278-9454</b> |
| SF SAFE:                                       | <b>415-553-1984</b> |

### Bayview Station Resource

|  |                     |
|--|---------------------|
| Events/ Community Liaison, Ofc. Ramirez:       | <b>415-671-2313</b> |
| Permits/ Code Abatement, Ofc. Ramirez:         | <b>415-671-2313</b> |
| Subpoenas/ Newsletter, Ofc Hildebrand:         | <b>415-671-2358</b> |
| Homeless Liaison, Ofc. Green:                  | <b>415-696-0562</b> |
| Abandoned Auto, Ofc. Mustafich: (M-F, 7am-3pm) | <b>415-671-2330</b> |
| Deputy City Attorney, Nicholas Colla:          | <b>415-554-3875</b> |

**YOUR FEEDBACK**  
will help US serve YOU better!

### The SFPD wants to hear from YOU, our key stakeholders

We are committed to excellence in law enforcement and are dedicated to the people, traditions and diversity of our City. Our mission is to provide service with understanding, response with compassion, performance with integrity and law enforcement with vision.

We welcome your comments. Let us know how we're doing, what we could be doing better and your thoughts on how your police department can work more closely with the community it proudly serves.

Your feedback will help SFPD better serve our City. Your comments will be reviewed by our Community Engagement Unit and forwarded to the relevant unit, department office or neighborhood station for review and follow up, if appropriate.

You may also visit [sanfranciscopolice.org/police-commendation-complaint](http://sanfranciscopolice.org/police-commendation-complaint) for more information on providing input on SFPD policies and practices.)



With over 2,300 different telephone numbers listed to access local government services, many people did not know what number to dial to reach the appropriate department. Now you can connect to city services with only two numbers to remember: **911** for emergencies and **3-1-1** for everything else.

Before 311, over 50% of calls to the 911 center were not emergency related. **311** relieves 911 operators from these non-emergency calls. If a catastrophic emergency such as an earthquake occurs, **311** operators will be able to provide accurate information to assist during the recovery. In the unlikely event the 911 facilities becomes inoperative, the **311** call center will function as a back-up.

### Dispose of Unwanted and Expired Medication at Bayview Station

There is a new secured bin at Bayview Station where you can dispose of unwanted and expired medication at any time of the day or night.

**The bin will accept any type of prescription and off the shelf medication except for:**

**Herbal Remedies  
Vitamins  
Supplements  
Cosmetics  
Other personal care products  
Compressed Cylinders  
Aerosols  
Inhalers  
Medical Devices  
Sharps  
Illicit drugs  
Iodine containing medication.**



When disposing the medication, please leave it in the original container with your personal information crossed out or removed. You can also place the medication into a clear plastic zip top baggies. Contact the front desk officer and inform them that you want your medication disposed of. The officer will assist you.

Please note that once an item that had been disposed of inside the bin, we cannot retrieve it. So make sure your ring, cell phone or anything of value is not accidentally disposed of.





# FAMILY PLACES

Families with minor children who are experiencing homelessness should visit a Family Access Point to get assistance with, shelter, housing, referrals and general problem-solving.

### FAMILY ACCESS POINTS

**Central City Access Point**  
37 Grove Street  
415.644.0504  
Monday, Thursday and Friday, 9a-5p  
Tuesday, 9a-1p and 3p-5p  
Wednesday, 9a-7p

**Bayview Access Point\***  
1641 LaSalle Avenue  
415.430.6320  
Monday, 8a-7p  
Tuesday-Friday, 8:30a-5p

**Mission Access Point\***  
3270 18th Street  
415.972.1281  
Monday-Thursday, 8:30a-5p  
Friday, 8:30a-7p

\*Mobile team available to meet a family anywhere in San Francisco

### IMMEDIATE SHELTER

If you require immediate shelter, call First Friendship to make a reservation at 415.642.0221 between 12p and 2p, Monday through Friday. You can also go directly to First Friendship (501 Steiner Street) between 3p and 8p.

Families are:

- not required to go to an Access Point in order to seek shelter at First Friendship
- not turned away from First Friendship
- are provided mats in a church
- provided breakfast and dinner; no showers on site
- provided transportation to A Woman's Place Drop-In Center; showers available on-site



### HOMELESS OUTREACH TEAM

Please contact the Homeless Outreach Team if you or a family you know is unsheltered and/or living in a vehicle. Please leave a message at 415.355.7580.



### HOMEWARD BOUND

To reunite with friends and family outside of San Francisco, please contact Homeward Bound at:

1235 Mission Street, 415.558.1217  
Monday-Friday, 8:30a-12p & 1:30p-4p  
Tuesdays, 8:30a-11:30a & 2p-4p

## 24 hour HSOC Resources

### PSYCH EMERGENCY SERVICES

1001 Potrero Ave, Bldg 5, 1B20  
(628) 206-8125

Individuals in need of psychiatric crisis stabilization. Assessment, evaluation services, and initial treatment, are available if appropriate.

### DORE URGENT CARE

52 Dore St • (415) 553-3100

Individuals who are in psychiatric crisis, but who do not require hospitalization, involuntary treatment, seclusion, or restraint.

Call ahead to notify the clinic of intended referral and if transportation is needed.

### COMPREHENSIVE MOBILE CRISIS

(415) 970-3800 or 4000

Early intervention before situation escalates to critical crisis point.

### SOBERING CENTER

1185 Mission St • (415) 734-4227

Drop-off point for individuals with chronic alcoholism in need of stabilization services.

SFPD may drop off people directly. Contact the number below, in advance, or enroute.

### A WOMAN'S PLACE

211 13th Street • (415) 293-7360

24 hour drop-off services only for women, children, and fathers accompanied by women with children.

A Woman's Place does NOT make shelter reservations.

### MULTI-SERVICE CENTER-SOUTH

525 5th St • (415) 597-7960

A shelter offering a range of services and assistance programs for people experiencing homelessness.