Bayview Station Newsletter

ISSUE 06 - APRIL 8TH, 2019 THRU APRIL 14TH, 2019



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Captain Valerie Matthews

WEEKLY STATS: Apr 8 thru Apr 14

661	Calls for Service
149	Incident Reports
22	Felony Arrests
4	Misdemeanor Arrests
7	Firearm(s) Seized
9	Robberies
2	Residential Burglaries
6	Commercial Burglaries
11	Auto Burglaries

#CommunityMeeting

Community Concerns

District Crimes and Updates

Upcoming Community Events

Response to Community Questions and Concerns

sanfranciscopolice.org/stations

Bayview Station holds community meetings on the first MONDAY of each month.

NEXT COMMUNITY MEETING

Wednesday, May 1, 2019 6:00 PM

Bayview Station Community Room 201 Williams Ave.

Captain's Message

Dear residents and community members,

We had a great turnout at our Prayer Vigil in front of Torino's Market. The vigil involved the Bayview Station Officers, Cornerstone Church and members of the community. It was nice to take a moment and pray for peace and unity in the community.

Sincerely,

Captain Valerie Matthew





In front of Torino's Market (4830 3rd Street)



Incidents of Interest

This newsletter is not intended to be a complete report of all police activity in the Bayview District.

For a detailed list of all criminal activity in your area, please visit www.crimemapping.com

Burglary (Church)

April 8th, 2019 – 10:46 am – 1758 Oakdale (SFPD 190248839)

On 04/08/2019 officers responded to the address for a burglary. The location is a church. Officers met with the reportee who showed them the door that was locked on 04/07/2019 was found open on 04/08/2019. Inside, the church the pastors' office door was damaged. The suspect stole a lock box and cash from a drawer in another room. CSI was notified and they responded to process the scene.

Robbery Series Arrest

April 8th, 2019 – 6:30 pm – **San Bruno Ave. and Burrows St.** (SFPD 180335515)

A crime bulletin was issued by the robbery unit establishing probable cause to arrest the suspects for the robberies.

On 04/08/2019, The San Bruno foot beat officer was walking on San Bruno Ave. when he saw the suspects. The officer immediately recognized the suspect from prior contacts and knew that they were wanted for robbery. The suspects were placed under arrest.

Robbery

April 8th, $2019 - 7:11 \text{ pm} - 3^{rd} \text{ St.}$ (SFPD 190250038)

On 04/08/2019 officers responded to the address for a robbery call. The victim told officers that the suspect walked up to the register and ordered food. When the victim opened the register the suspect jumped over the counter and took money from the register.

Robbery with Gun

April 8th, $2019 - 8:46 \text{ pm} - 3^{rd} \text{ St.}$ (SFPD 190250276)

Officers responded to the address for a robbery call. The victim stated that she was behind the counter when the suspects entered the store. Suspect (1) jumped over the gate to the area behind the counter and grabbed her collar while pointing a gun at her neck. The suspect demanded that the victim open the cash register. The victim stated that she did not open the register. The Suspect ripped the cash register off the counter. Suspect (2) stayed on the customer side of the counter during the incident.

Arrest

April 9th, 2019 – 5:00 am – Williams Ave. (SFPD 190206166)

On 03/23/2019 Officers responded to 3rd St. and Williams Ave. for a shot spotter call. Investigation revealed that the suspect ran from the scene and entered the address.

A search warrant was issued and executed on 04/09/2019 at the address. As a result of the search warrant and investigation the suspect was placed under arrest.

Robbery

April 9th, 2019 – 7:00 pm – Executive Park and Candlestick Cove. (SFPD 190252971)

Officers responded to the address for a robbery call. Officers talked to the victims who stated that Suspect (1) and Suspect (2) walked up to them wearing masks and holding knives. The suspects told the victims to get on their knees and hand over their wallets. One of the victims handed the suspects his wallet and the suspects left.

Robbery

April 10th, 2019 – 9:40 am – Van Dyke and Keith. (SFPD 190253979)

Officers responded to the address for a robbery call. The victim told the officers that the suspect walked up from behind her and faced her. The suspect grabbed her gold chain and forcibly broke the chain and ran away. The suspect fled the scene.

Felon in Possession of a Firearm

April 10th, 2019 – 11:48 am – **Connecticut.** (SFPD 190023669)

The suspect was identified as the suspect who fired shots at a passing vehicle on 3rd Street and Palou on 01/10/2019. Probable cause was established to arrest the suspect. The suspect was placed under arrest.

Burglary (Church)

April 10th, 2019 – 4:21 pm – **Hawes.** (SFPD 190254905)

On 04/10/2019 Officers responded to the address for a burglary call. Upon arrival the officers talked to a reportee who stated that she noticed that the front door to the church was open. The officers saw that the front door was broken open. After searching the building the officers saw that two interior doors were broken and the rooms were disheveled. CSI was notified and responded to process the scene.

Aggravated Assault with a Gun

April 11th, 2019 – 1:31 pm – **Connecticut.** (SFPD 190257501)

On the listed date Officers were in the area and heard one gunshot. Officers located the victim, she was not injured. The victim stated her daughter's husband shot at her. One cartridge casing was located on-scene. The suspect fled. The suspect is on parole. A search of the area did not locate the suspect. The suspect's parole officer placed a want on the suspect. The suspect turned himself in to San Mateo authorities on April 12th. The suspect was subsequently transported to SFSD County Jail and booked on the listed charge.

Robbery

April 10th, 2019 –8:00 pm- Ingalls and Revere. (SFPD 190257078)

On 04/10/2019 officers took a robbery with a gun report at Bayview Station. Two suspects approached the victim. One suspect pointed a gun at the victim. The victim was robbed of his property. The victim was not injured. The suspects fled.

Robbery

April 11th, 2019 – 10:30 pm- **1311 Revere and Hawes.** (SFPD 190258979)

On 04/11/2019 officers responded to the location regarding a robbery with a gun. The victim is an Uber driver and was waiting for a customer when two suspects entered the vehicle. One suspect pointed a gun at the victim. The victim was robbed of his property. Both suspects were wearing masks. One suspect pistol whipped the victim twice. The suspects fled.

Possession of Firearm

April 12th, 2019 – 7:45 pm- 3rd St. (SFPD 190261176)

Gang Task Force and Bayview Plainclothes officers were conducting violence suppression in high crime areas. The officers saw a large group at the corner. Two suspects ran from the officers into a store. The two suspect were taken into custody and two firearms were located where the suspects were located. The suspects were placed under arrest.

Robbery

April 12th, 2019 – 9:50 pm- **Toland** (SFPD 190261427)

On 04/11/2019 officers responded to the location regarding a person struck by a vehicle. The officers located the victim laying on the ground suffering serious injuries. A witness stated the victim was approached by a suspect with gun. The suspect pointed the gun at the witness. The witness feared for his life and tried to drive away. The witness struck the victim. The suspect fled in a vehicle.

Shooting

April 13th, 2019 – 3:59 pm- Hollister and Hawes (SFPD 190263257)

Officers responded to the area regarding shots fired. A witness stated a suspect exited a vehicle and shot numerous times. No injuries were reported. The vehicle fled the scene. Numerous cartridge casings were located on-scene.

Shooting

April 15th, 2019 – 1202 am- Osceola (SFPD 190266552)

Officers responded to the location regarding bullet holes in the victim's house. On April 14th at approximately 2038 hours a ShotSpotter activation showed numerous shots in the area, the address noted on ShotSpotter was not correct. The victim stated he was at work and when he returned home he observed numerous bullet holes in the house. The victim stated he does not believe he was the target.

Across the street from the location, officers located numerous cartridge casings.

Department News

Traffic Safety Enforcement Operations Plan for San Francisco with OTS Grant 19-043

Thursday, April 11, 2019

The San Francisco Police Department will conduct a Traffic Safety Enforcement Operation on April 10th, 17th and 24th with a focus on distracted driving, especially through the use of handheld cell phones and texting. Distracted driving is anything that takes your eyes or mind off the road, or your hands off the steering wheel. These are some of the most dangerous things we do behind the wheel that many people do not think about because these actions are so common.



It is important to recognize the dangers of distracted driving. In California, cell phone laws were enacted to help prevent distracted driving and make roads safer. The law prohibits driving while holding a cell phone in your hand. If the cell phone is used in a hands-free manner, such as voice command or the use of a mounting device, it is completely legal. While driving, you can single swipe or tap the screen to activate or deactivate a feature or function, but you cannot text, scroll or tap multiple times. The law allows using your cell phone for emergency purposes, including, but not limited to, an emergency call to a law enforcement agency, health care provider, fire department, or other emergency services agency or entity.

Any driver under the age of 18 cannot use a cell phone or any other electronic wireless device at all (not hand-held, hands-free, Bluetooth, speaker phone, or any other means) except for the above emergency purposes.

San Francisco is committed to eliminating traffic deaths on our streets as part of Vision Zero SF. Vision Zero SF is our city's commitment to prioritize safe streets for everyone.

Funding for this program is provided by a grant from the California Office of Traffic Safety through the National Highway Traffic Safety Administration.

Vehicle Versus Pedestrian Collision Leads to Arrest 19-041

On Wednesday April 3rd, 2019, officers responded to the area of Geneva Avenue and London Street regarding a vehicle versus pedestrian collision. Dispatch stated that when the driver of the vehicle exited his vehicle to check on the pedestrian's well-being, the pedestrian punched the driver in



the face, causing the driver fall to the ground unconscious.



Officers observed the assault victim on the curb being assisted by bystanders. The assault victim was transported to the hospital in life-threatening condition.

Officers met with the pedestrian who stated that he was walking in the in the crosswalk when he was struck by a vehicle. The pedestrian, who was later identified as 25 year-old, San Francisco resident John Mixon, stated that he became upset and struck the driver of the vehicle.

Officers recognized Mixon from a SFPD bulletin as a robbery suspect. Mixon was placed under arrest for assault, aggravated with force, elder abuse and for two previous robberies. Mixon was transported to the hospital for further medical evaluation.

While an arrest has been made, this remains an active and ongoing investigation. Anyone with information is asked to call the SFPD 24 hour tip line at 1-415-575-4444 or Text a Tip to TIP411 and begin the text message with SFPD. You may remain anonymous.

HOMICIDE INFORMATION NEEDED

Case: 180-606-485 Author: SGT PARKER #462



THE SAN FRANCISCO POLICE DEPARTMENT IS SEEKING INFORMATION INTO THE DEATH OF JOSEPH TAEOTUL AKA "JUNGLE."

JUNGLE WAS SHOT ON 08/13/18 IN FRONT OF 132 KISKA AND LATER DIED ON 08/22/18.

JUNGLE WAS A RESPECTED MEMBER OF THIS COMMUNITY AND WORKED CLOSELY WITH YOUTH TO STOP STREET AND GANG VIOLENCE. JUNGLE WAS A COMMUNITY WORKER FOR SAN FRANCISCO STREET VIOLENCE INTERVENTION PROGRAM AND ADVOCATE AGAINST GUN VIOLENCE.

ANYONE WITH INFORMATION REGARDING THIS CASE MAY CONTACT SERGEANT PARKER OF THE SAN FRANCISCO POLICE DEPARTMENT HOMICIDE DETAIL AT (415) 553-9481 OR EMAIL INFORMATION TO BARRY PARKER@SFGOV.ORG.

PERSONS(S) WITH INFORMATION ABOUT THIS CASE WISHING TO REMAIN ANONYMOUS MAY CALL THE SFPD TIP-LINE AT (415) 575-4444 OR TEXT-A-TIP TO 847411(TIP411) AND TYPE "SFPD" AND THEN YOUR TIP.

SFPD CASE #180-606-485

San Francisco Police Department (415) 553-9481

In the Community





Join us at the Bayview Branch Library on the 3rd Thursdays of every month for a special read aloud from S.F.P.D. & S.F. SAFE!

WHERE: Bayview / Linda Brooks-Burton Branch Library 5075 3rd Street (at Revere) WHEN: April 18, May 16, June 20 11 - 11:30 AM

For more information please call 415-355-5757











Family
Wealth
Forum
May 11, 2019

Register today: sfassessor.org/familywealthforum



Learn about building your family's assets and estate planning for the future

Date: Saturday, May 11, 2019

Time: 10:00 am - 1:00 pm

Location: Southeast Community Facility

1800 Oakdale Avenue San Francisco, CA 94124

Event offers: One-on-one counseling with experts

Multilingual workshops Informative exhibitors

Who should Current & prospective homeowners

attend: Families & seniors

Those seeking advice on estate planning

and family finances

Register for

the event: sfassessor.org/familywealthforum

More info: (415) 554-7434

Brought to Office of San Francisco you by: Assessor Carmen Chu

Free admission!



StreetScapes Services

Recology CleanScapes SF provides San Francisco businesses with 24/7 maintenance services. We're equipped to wash, scrub, sweep, and/or haul away any unexpected things the urban environment may leave at your doorstep.

Contact CleanScapes SF at 415-348-9700 or streetscapes@recology.com.



Daily StreetScapes Maintenance

Ensure your property is open for business with exterior maintenance services available seven days a week. Services include litter, debris and graffiti removal, pressure washing and sweeping, and wipe-downs of exterior surfaces, plus free on-call services for emergencies. Rates based on specific property requirements.



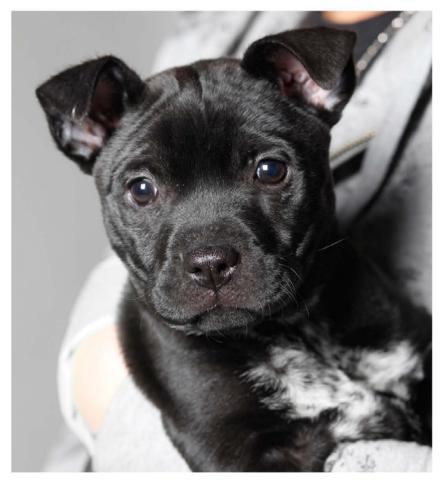
On-Call Clean-Up

Recology CleanScapes is there for you 24/7. We're equipped to wash, scrub, sweep, or haul away any unexpected things the urban environment may leave at your doorstep.



Graffiti Removal

From color match to difficult masonry surfaces, Recology CleanScapes' expertly trained crews can swiftly remove most graffiti. We have extensive experience with historic brick and masonry and always seek the most environmentally sustainable solution for each situation. Recology CleanScapes removal efforts often commence within 24 – 48 hours to help prevent further vandalism to properties and structures.



The SF SPCA mobile clinic offers free vaccines

Where: Willie Mays Boys & Girls Clubhouse, 195 Kiska Road, San Francisco, CA

When: 10:30am-1:30pm

EVERY 2ND SATURDAY OF EVERY MONTH

January 12, 2019 February 9, 2019 March 9, 2019

April 13, 2019 May 11, 2019 June 8, 2019



Free DAPP (Parvo) vaccine for dogs and **FVRCP** for cats!

> Free Rabies vaccine! (for neutered pets only)

Free flea treatment!

Free exams!

Sign up for low cost or free spay/ neuter!

No appointment needed. Dogs and cats must be 6 weeks of age or older. Please arrive with pets in a carrier or leash.

For more information: (415) 552-3539

THIS IS YOUR CHANCE TO MAKE A DIFFERENCE!

Volunteer to serve on the San Francisco Civil Grand Jury

San Francisco Superior Court is seeking volunteers for the Civil Grand Jury. The Civil Grand Jury is the "watchdog" for the City and County of San Francisco. The Civil Grand Jury investigates the operations of City government, including officials, departments, and agencies. Each year, the Civil Grand Jury issues reports based on its findings. Those reports are heard before the Board of Supervisors.

The Civil Grand Jury will serve from July 1, 2019 through June 30, 2020. The application deadline is May 17, 2019.

Eligibility Requirements:

- 18 years of age or older and a United States citizen.
- San Francisco resident for at least the past 12 months.
- Able to commit time consistently throughout the term.
- · Desire to work together with other committed San Franciscans.

Help make government more efficient!

For more information and an application, please visit

http://civilgrandjury.sfgov.org

What is the Civil Grand Jury?

- As required by the California Constitution, the Civil Grand Jury is a "watchdog" that investigates the operations of the City and County government, including its officers, departments, and agencies.
- The Civil Grand Jury is 19 members randomly drawn from a pool of applicants who volunteer to serve for a one year term.

How does it Work?

- Each Civil Grand Jury determines, by majority vote, which issues related to the government of the City and County of San Francisco to investigate. Typically, the Jury divides itself into committees, which carry out the investigations and write the reports.
- To do the investigations and write its reports, Civil Grand Jurors review records and financial documents; interview City and County department heads, elected officials, and staff; and visit government facilities. The entire Jury must vote to approve reports.
- After the Presiding Judge of the Superior Court reviews the reports to ensure they meet legal requirements, the reports are issued. The affected departments are required by law to respond to each finding and recommendation contained in the reports.
- The Board of Supervisors holds a public hearing on each report. The Civil Grand Jury presents the report, and each affected department responds. The Board of Supervisors then issues its own response.

When?

- The entire Civil Grand Jury meets once per week, generally in the late afternoon. Subcommittees meet as needed. Most of the Jury's work takes place during regular business hours.
- Jurors must be able to serve the entire term, from July 1 through June 30. Jurors must be able to commit time consistently throughout the term.

Who is Eligible?

• In order to volunteer to be considered for the Civil Grand Jury, you must be a United States citizen; at least 18 years of age; have lived in San Francisco for at least the past one year; have no felony convictions; and have the ability to communicate in English.

How do I Apply?

- Applications may be downloaded from http://civilgrandjury.sfgov.org/join.html, or you may pick one up at San Francisco Superior Court, 400 McAllister Street, Room 007. The application deadline is on May 17, 2019.
- The most qualified applicants will be invited to attend a mandatory informational session on May 21 or May 30, 2019.
- Selection by a panel of Superior Court Judges will be held on June 7, 2019.
- The 2019 2020 Civil Grand Jury will be trained on June 10, 17, 18, and 24, 2019.
- The 2019 2020 Civil Grand Jury takes office on July 1, 2019.

Crime Prevention



Park Smart!



THE KEYS TO PARKED CAR SAFETY ARE IN YOUR HANDS!

If you love it, don't leave it.

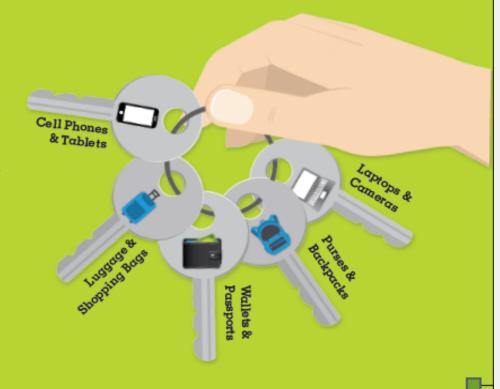
DON'T TEMPT A CAR THIEF!

Car thieves only need seconds to break into your car. So Park Smart, and especially keep your trunk clear.

Take everything with you.







Park Smart!



Safe Habits to Adopt:



Turn off the ignition

Never leave your car running unattended



Keep your vehicle & tires in good condition

to prevent breakdowns—stranding you in a dark or unfamiliar place



Lock your doors when you get in your car



See something, say something
If you see a motorist in distress, call 9-1-1
versus stopping to help



Clear your trunk

and take your valuables with you every time you leave your car



If you are being followed,

drive to the nearest police or fire station a populated area is a good default



BLESSING SCAMS

Be aware of strangers.

Do not easily believe in what strangers say.

Keep a distance from strangers.

Do not follow strangers anywhere.

Do not let strangers touch you.

Do not withdraw money at banks with strangers.

Do not bring strangers home.

Be aware if strangers ask for money.

Before withdrawing large sums of money/valuables, discuss with your family first.

If you are in doubt, stay calm and call 9-1-1 immediately!

For language assistance, state the language you speak such as "Cantonese" or "Mandarin"

"Cantonese" or "Mandarin"

Blessing Scam Chinese Hotline: (415) 553–9212

(Voice Mail Only)



Do You Want a Brighter Block?

The Fix-It Team wants to help illuminate your neighborhood! We are distributing free motion-sensor solar LED lighting for property owners to install on their homes to enhance sidewalk visibility.

Property owners must sign a waiver form to participate; priority is given to properties within existing Fix-It neighborhoods, which you can see here: sfmayor.org/fix-it-team

"other rules apply











San FrancisG Contact fixitteam@sfgov.org for more information.

Resources

DIRECTORY

EMERGENCY: 911

Note: When calling 911 on a cellular phone near a highway, the call is connected to The California Highway Patrol (CHP) dispatch center. In other areas in San Francisco, the call will connect directly to SF dispatch. You can also dial directly to SF dispatch: **415-553-8090**

Non-Emergency:	415-553-0123
Bayview Station:	415-671-2300
SFPD Anonymous Tip Line (live person, 24 hrs):	415-575-4444
Graffiti Abatement:	415-278-9454
SF SAFE:	415-553-1984

Bayview Station Resource

Events/ Community Liaison, Ofc. Ramirez:	415-671-2313
Permits/ Code Abatement, Ofc. Ramirez:	415-671-2313
Subpoenas/ Newsletter, Ofc Hildebrand:	415-671-2358
Homeless Liaison, Ofc. Green:	415-696-0562
Abandoned Auto, Ofc. Mustafich: (M-F, 7am-3pm)	415-671-2330
Deputy City Attorney, Nicholas Colla:	415-554-3875



The SFPD wants to hear from YOU, our key stakeholders

We are committed to excellence in law enforcement and are dedicated to the people, traditions and diversity of our City. Our mission is to provide service with understanding, response with compassion, performance with integrity and law enforcement with vision.

We welcome your comments. Let us know how we're doing, what we could be doing better and your thoughts on how your police department can work more closely with the community it proudly serves.

Your feedback will help SFPD better serve our City. Your comments will reviewed by our Community Engagement Unit and forwarded to the relevant unit, department office or neighborhood station for review and follow up, if appropriate.

You may also visit <u>sanfranciscopolice.org/police-commendation-complaint</u> for more information on providing input on SFPD policies and practices.)



With over 2,300 different telephone numbers listed to access local government services, many people did not know what number to dial to reach the appropriate department. Now you can connect to city services with only two numbers to remember: **911** for emergencies and **3-1-1** for everything else.

Before 311, over 50% of calls to the 911 center were not emergency related. **311** relieves 911 operators from these non-emergency calls. If a catastrophic emergency such as an earthquake occurs, **311** operators will be able to provide accurate information to assist during the recovery. In the unlikely event the 911 facilities becomes inoperative, the **311** call center will function as a back-up.

<u>Dispose of Unwanted and Expired</u> <u>Medication at Bayview Station</u>

There is a new secured bin at Bayview Station where you can dispose of unwanted and expired medication at any time of the day or night.

The bin will accept any type of prescription and off

the shelf medication except for:

Herbal Remedies
Vitamins
Supplements
Cosmetics
Other personal care products
Compressed Cylinders
Aerosols
Inhalers
Medical Devices
Sharps
Illicit drugs
Iodine containing medication.



When disposing the medication, please leave it in the original container with your personal information crossed out or removed. You can also place the medication into a clear plastic zip top baggies. Contact the front desk officer and inform them that you want your medication dispose of. The officer will assist you.

Please note that once an item that had been disposed of inside the bin, we cannot retrieve it. So make sure your ring, cell phone or anything of value is not accidentally disposed of.



FAMILY PLACES

Families with minor children who are experiencing homelessness should visit a Family Access Point to get assistance with, shelter, housing, referrals and general problem-solving.

FAMILY ACCESS POINTS

Central City Access Point 37 Grove Street 415.644.0504 Monday, Thursday and Friday, 9a-5p Tuesday, 9a-1p and 3p-5p Wednesday, 9a-7p

Bayview Access Peint* 1641 LaSalle Avenue 415.430.6320 Monday, 8a-7p Tuesday-Friday, 8:30a-5p

Mission Access Point* 3270 18th Street 415.972.1281 Monday-Thursday, 8:30a-5p Friday, 8:30a-7p

*Mobile team available to meet a family anywhere in San Francisco

IMMEDIATE SHELTER

If you require immediate shelter, call First Friendship to make a reservation at 415.642.0221 between 12p and 2p, Monday through Friday. You can also go directly to First Friendship (501 Steiner Street) between 3p and 8p.

Families are:

- not required to go to an Access Point in order to seek shelter at First Friendship
- · not turned away from First Friendship
- · are provided mats in a church
- provided breakfast and dinner; no showers on site
- provided transportation to A Woman's Place Drop-In Center; showers available on-site



HOMELESS OUTREACH TEAM
Please contact the Homeless Outreach
Team if you or a family you know is
unsheltered and/or living in a vehicle.
Please leave a message at 415.355.7580.

BURN HOMEWARD BOUND

To reunite with friends and family outside of San Francisco, please contact Homeward Bound at:

1235 Mission Street, 415.558.1217 Monday-Friday, 8:30a-12p & 1:30p-4p Tuesdays, 8:30a-11:30a & 2p-4p

(24)

hour HSOC Resources

PSYCH EMERGENCY SERVICES 1001 Potrero Ave, Bldg 5, 1B20 (628) 206-8125

Individuals in need of psychiatric crisis stabilization. Assessment, evaluation services, and initial treatment, are available if appropriate.

DORE URGENT CARE

52 Dore St = (415) 553-3100

Individuals who are in psychiatric crisis, but who do not require hospitalization, involuntary treatment, seclusion, or restraint.

Call ahead to notify the clinic of intended referral and if transportation is needed.

COMPREHENSIVE MOBILE CRISIS (415) 970-3800 or 4000

Early intervention before situation escalates to critical crisis point.

SOBERING CENTER 1185 Mission St • (415) 734-4227

Drep-off point for individuals with chronic alcoholism in need of stabilization services.

SFPD may drop off people directly. Contact the number below, in advance, or enpute.

A WOMAN'S PLACE 211 13th Street = (415) 293-7360

24 hour drop-off services only for women, children, and fathers accompanied by women with children.

A Woman's Place does NOT make shelter reservations.

MULTI-SERVICE CENTER-SOUTH 525 5th St. = (415) 597-7960

A shelter offering a range of services and assistance programs for people experiencing homelessness.